Smart Bar Kitchen Integration

Setup Guide

Document Details

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Release Version: Crunchtime Kitchen, must be on version 2024 or higher+

Download the latest version of this document here:
https://links.crunchtime.com/SG-SmartbarKitchenIntegration

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Related Documentation

- Installation Guide for Kitchen Server: https://links.crunchtime.com/CKIG-InstallCrunchtimeKitchen
- Build a Deployment Package Setup Guide: https://links.crunchtime.com/LDSG-BuildDeploymentPackage

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Why Smart Bar USA?

Introduction

Overview

Founded in 2012 and headquartered in Las Vegas, Smart Bar USA is the world's leading manufacturer of automated cocktail dispensers, holding patents in North America and thirty-two additional countries. Following its original Smartender™ Portable line, the company expanded in 2015 with the Smartender™ Modular unit for POS and bar integration. Today, Smart Bar USA offers compact systems featuring mobile ordering, multi-unit connectivity, and rapid pour technology.

SmartBar with Crunchtime Kitchen Features

Smart Bar USA's Smartender™ device integrates with Crunchtime Kitchen to automate POS cocktail orders. Kitchen passes incoming orders to Smartender™ for preparation; once complete, the device bumps the item to update CSK's status to "Prepared" on Expo views for the team.

Onboarding Requirements for Smart Bar

The requirements below must be met for the end user to take advantage of all features available with the integrated Smart Bar solution. Any exceptions should only be made with Crunchtime business approval in coordination with Smart Bar USA and clearly communicated to the end user.

Software Versions

- Smart Bar version: ST3 2.6.5 and newer
- Crunchtime Kitchen version 2024 and higher

Hardware Versions

- Smart Bar Devices: Smartender™ 50, 34, 18, and 8 Series
  - Contact the Smart Bar vendor for information on compatibility of specific models.

Note: it is recommended to run lab and pilot tests on the Smart Bar and POS integration during onboarding to verify compatibility.

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Additional Requirements

SaaS (Software as a Service) Subscription

- Partner Bundle Required
  - This is an add-on to the Crunchtime Kitchen subscription level.
  - Contact the Crunchtime Customer Success Manager or reseller for information on existing or available Kitchen subscription.

Required Services

Required API services must be enabled at QSR Automations for the Smart Bar solution to work properly. For the end user to have direct and full access to API services outside of the Smart Bar solution, additional subscriptions may be required. If you are unsure of what API access your subscription includes, please work with the client success or channel manager.

ConnectSmart Settings Related to Smart Bar Integration

- Dedicated view configured as Line Item View with "Prep" view role.
- Cocktail and beverage menu items managed by Smart Bar device must route to the Line Item Prep View.
  - This requires coordination with the POS menu data and Smart Bar to understand the items that will be prepared by Smartender™ devices.
  - Any relevant main and child items should be routed to the Prep View dedicated to Smart Bar integration.

Smart Bar Settings Required for ConnectSmart Integration

As referenced from Settings > Forwarding Settings in Smart Bar configurator:

- Ticket Receive From: "Kitchen Event"
- Primary Kitchen Server
  - Scheme: "HTTPS"
  - Host Address: ***<IP address configured for Servers > Primary Kitchen Server in Crunchtime Network Configurator>***
  - Port No: ***<Base Port configured in CSK Network Configurator>***
    - **32768** is the default CSK port but should be updated if default value is not being used.
- Secondary Kitchen Server
  - Scheme: "HTTPS"
    - ***Use "None" if there is no Secondary Kitchen Server present.***
  - Host Address: *<IP address configured for* **Servers > Secondary Kitchen Serve***r in CSK Network Configurator>*
    - ***If there is no Secondary Kitchen Server present, leave the field blank.***
  - Port No: *<Base Port configured in CSK Network Configurator>*
    - **32768** is the default CSK port but should be updated if default value is not being used.
    - ***If there is no Secondary Kitchen Server present, leave the field blank.***

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- Kitchen Authorization Code: <Event GUID assigned to Smart Bar (including squiggle brackets)>
- Kitchen Event List: “RoutingViewEvents”
- StationId: <Station ID for the dedicated Smart Bar view, as configured in the CSK dataset>

Important: Additional Information on Settings should come from Smart Bar.

Smart Bar USA Contacts

- Sales
  - End users interested in the solution should contact their Smart Bar USA representative for more information.
- Support and Onboarding
  - 24-Hour Service Line: (866) 399-7160

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