Modified CDPv2 Executable (adjusted for large exports)

Setup Guide

Document Details

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Overview

The following CDP executable is being delivered to correct the performance issues that were experienced when downloading large scheduled exports from a live environment. The instructions explain how to set up this replacement code on any server or computer that is currently running the latest version of the CDPv2.

Important: Prior to implementing this in any Production environment, this must be tested by the client in a TEST or Lab instance to ensure it works as expected.

Be sure to grab the latest version of this document here:

https://links.crunchtime.com/SG-ModifiedCDPv2Executable

OR by scanning the QR code to the left.

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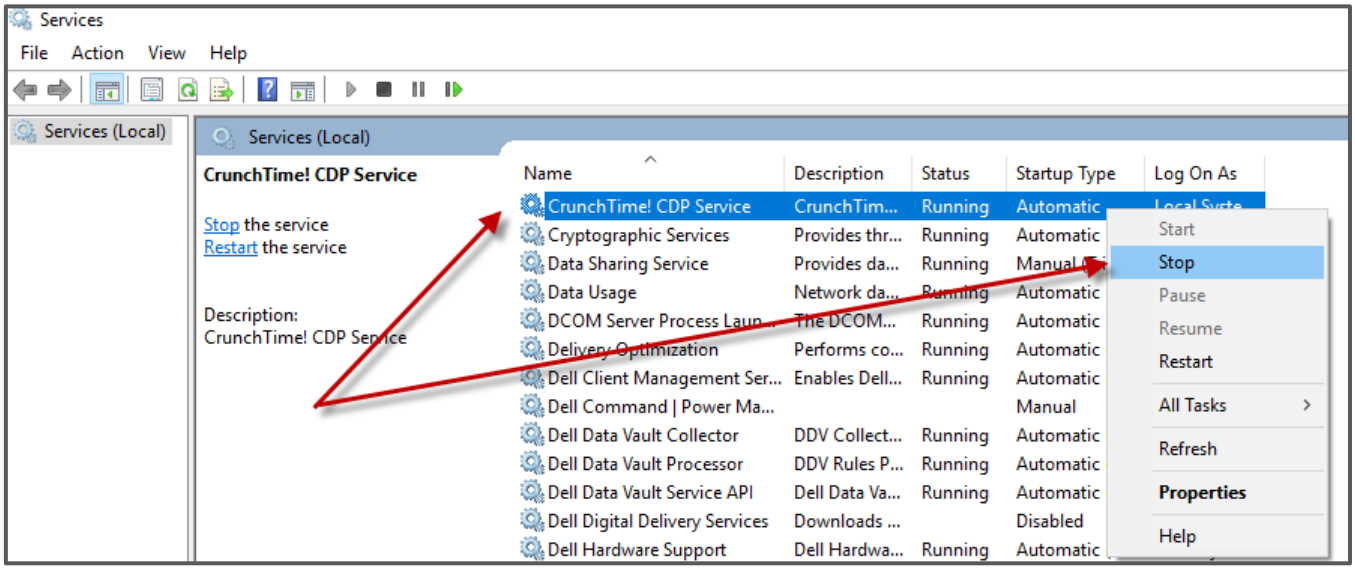
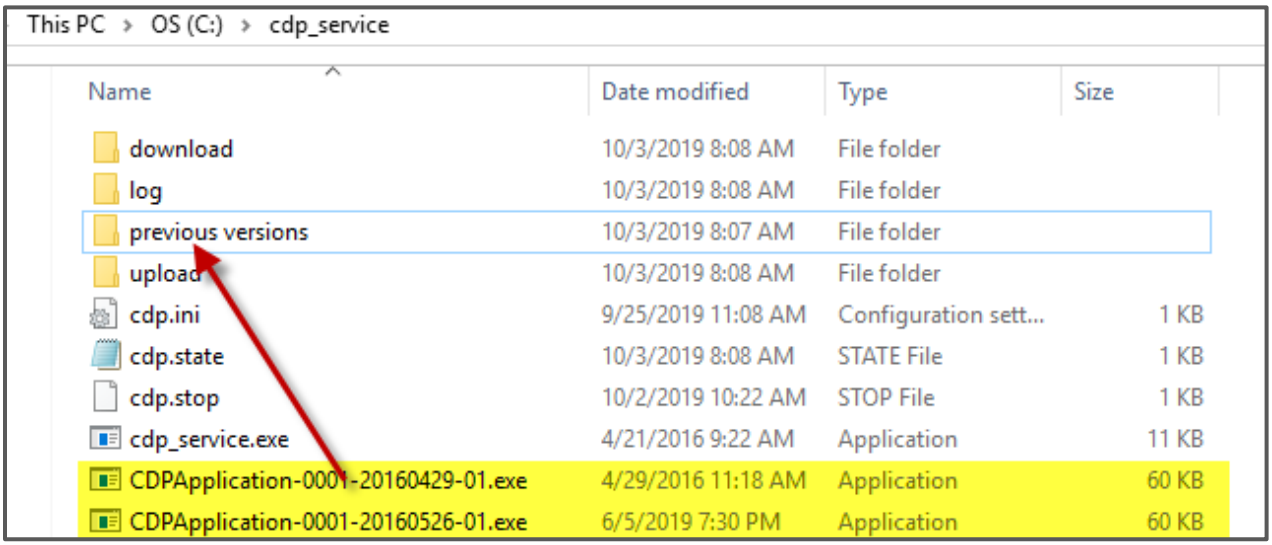
Modified CDPv2 Executable Instructions

1. Within Services on the computer or server that is hosting the current version of the CDPv2, **'Stop'** the CrunchTime! CDP Services.



2. Isolate any current and previous versions of the CDPApplication that exist in the CDP_SERVICE directory. We suggest just moving them to a sub folder for the time being.



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Modified CDPv2 Executable Instructions

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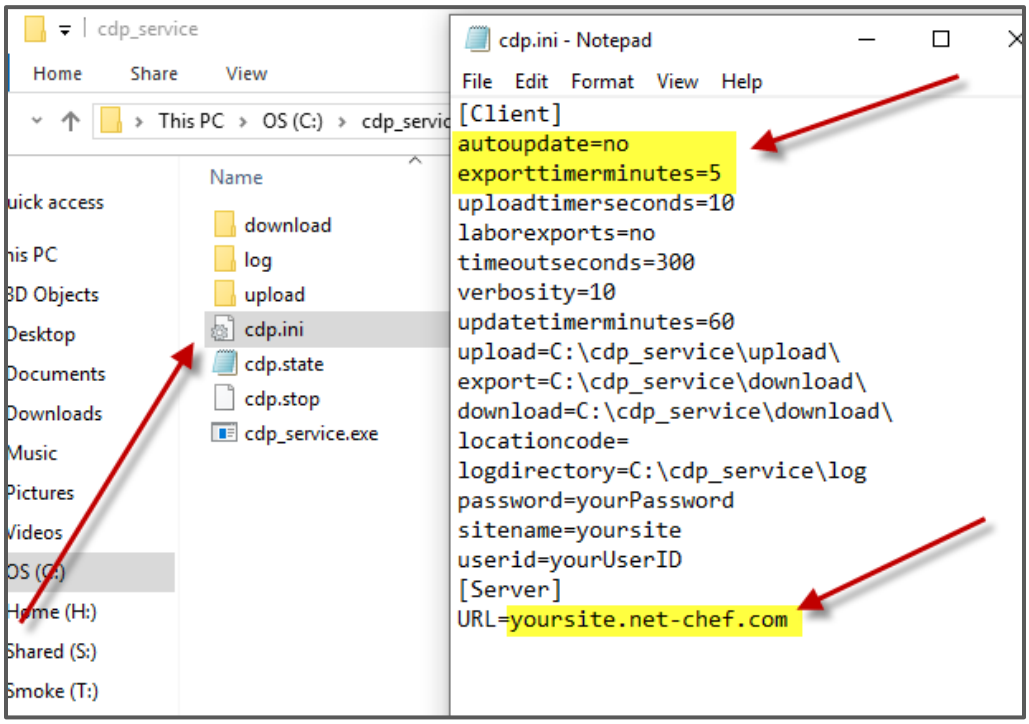
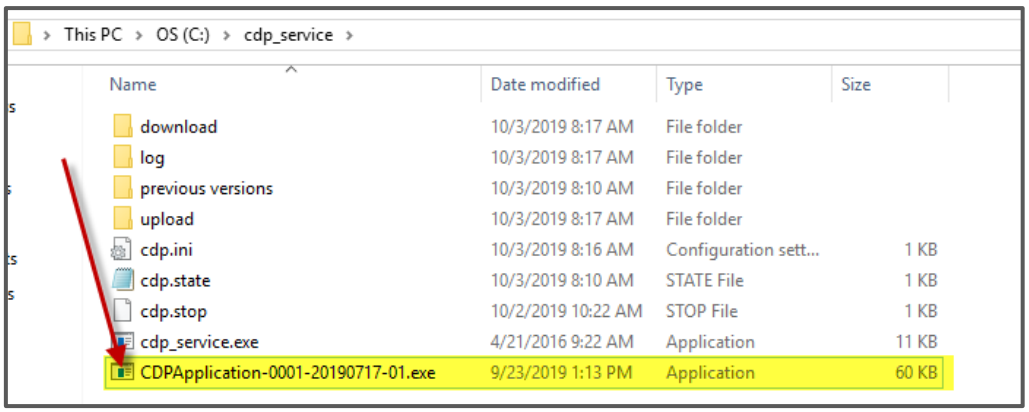
3. Within the CDP_SERVICE folder, open the **'cdp.ini'** file and adjust the **'autoupdate='** from **'yes'** to **'no'**. Also please ensure the URL listed is the correct environment.
    - Save these changes

Optional Adjustments:

1. You may elect to adjust the **'exporttimerminutes='** to something that assists in testing as the default is 60 minutes.
2. Additionally, you may to elect to delete all log files in the **CDP_SERVICE\logs folder** for easier tracking of performance during testing.
    - New files will be created once the service is running again



4. Extract the attached zipped executable (that you received from CrunchTime!) to the same CDP_SERVICE folder to replace those that were moved.



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