# CrunchTime PatchGrabber

Reference Guide

## Document Details

Document #: 160_MC30_230405
Release Version: 10.20
Date of Release: April 2023

## System Requirements

Be sure to grab the latest version of this document here:
https://links.crunchtime.com/RG-PatchGrabberReference

## Overview

We recognize that many of our Cruise clients host CrunchTime software locally, and need to be able to access patches securely. We fondly refer to these colleagues as CrunchTime PatchGrabbers! This document shows you where they are and how to grab them.

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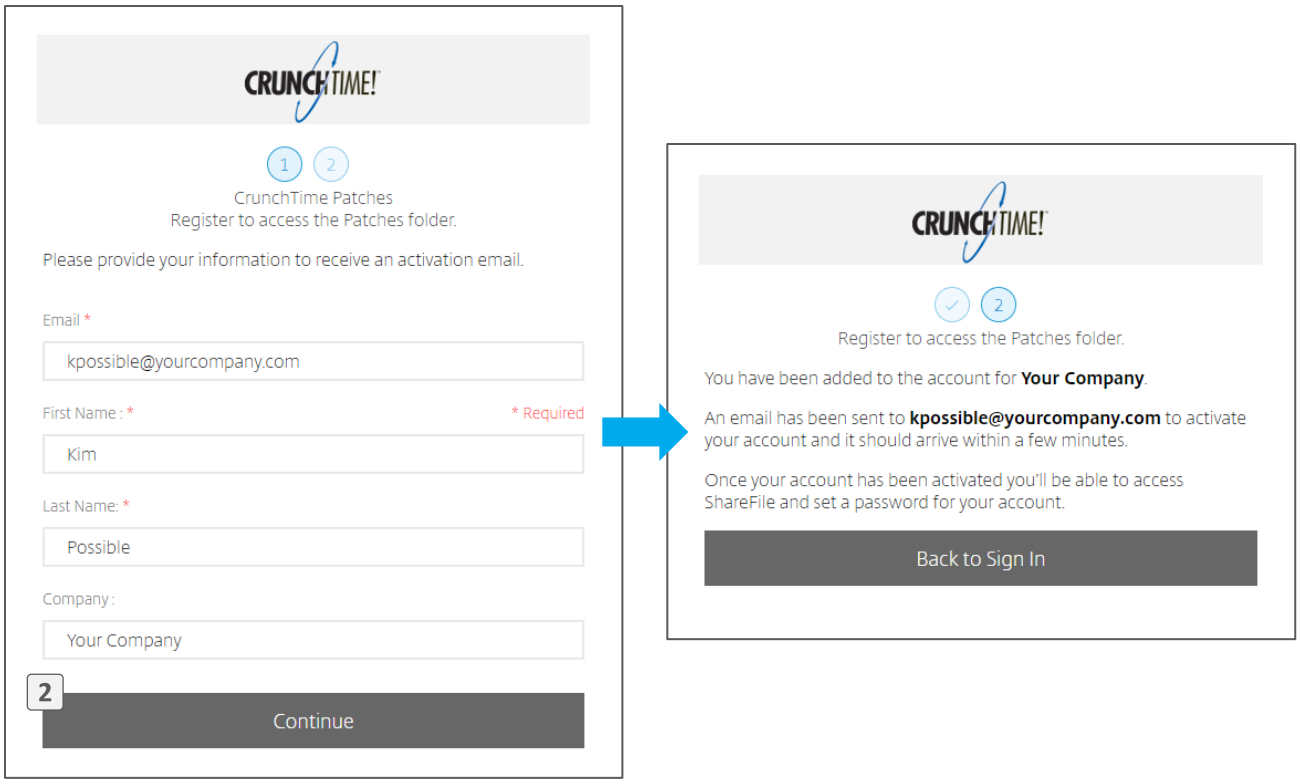
# Register to be a PatchGrabber

## The Process

To access our patches, do the following 4 steps:

1. Copy this link and paste it in your browser: https://links.crunchtime.com/PatchGrabber
2. Enter your Email, First Name, Last Name, and Company; then click *Continue*.




3. Look for the activation email in your inbox or junk folder to access ShareFile, set a password, and access the *Awaiting Approval* folder.
4. Once you've successfully set up an account, and can see the *Awaiting Approval* folder, please let us know at support@crunchtime.com and our support team will grant you access all of our patches. **Note:** If you already have a ShareFile account under the same email address, it will prompt you to login using that account.

**Important:** Once access has been granted, from now on you can navigate to https://crunchtime.sharefile.com to login and grab the latest patches. Please see the following page for a few PatchGrabber tips!

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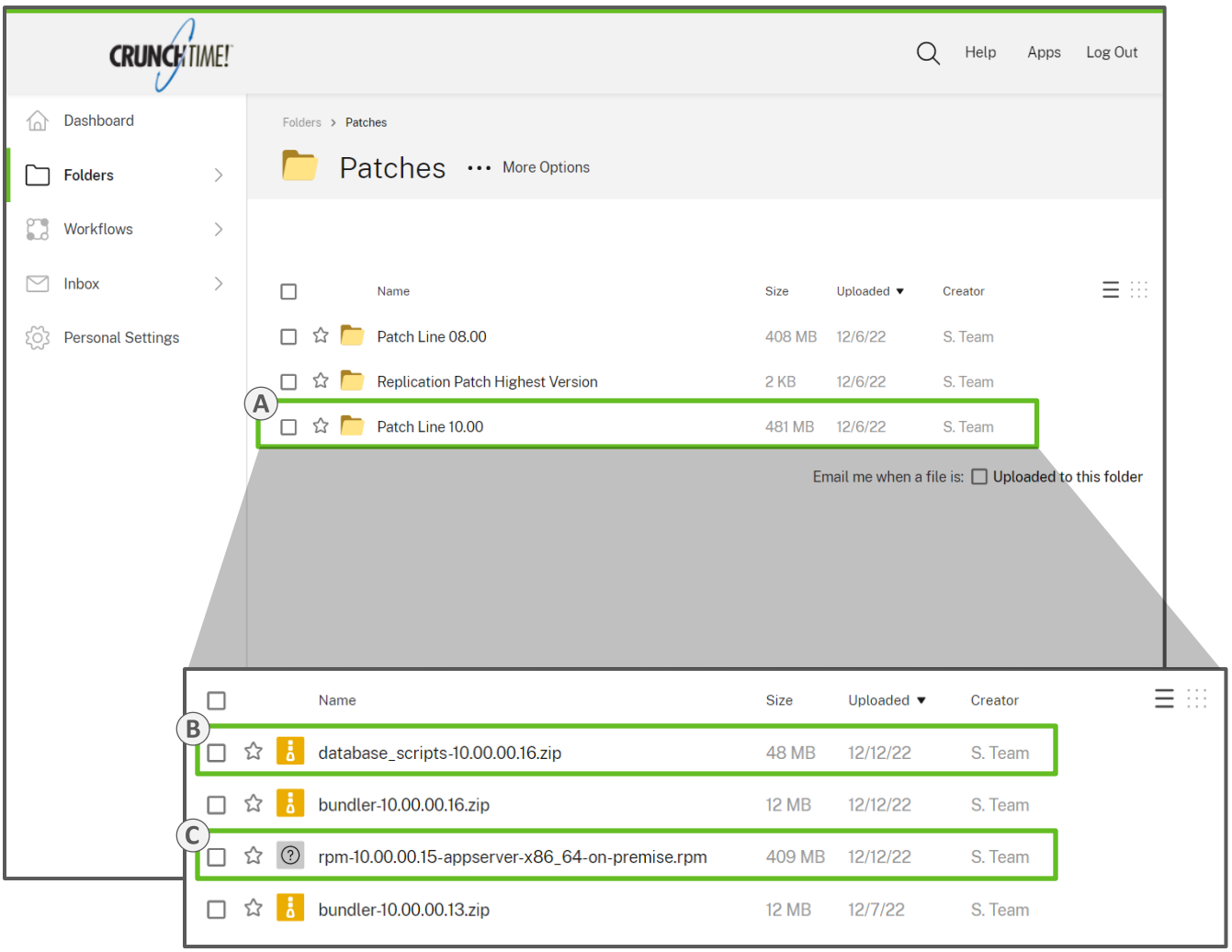
# PatchGrabber Tips

## Patches Folder

Containing several sub-folders, the *Patches* folder gives you quick access to different categories of patches.




Tips on what to look for:

- (A) Folders are specific to Patch Lines – In those Folders you'll have Sub Folders for *Database Patches* and *RPM Patches*.
- (B) *Database Patches* need to be applied in order. We have included best practices for *DB Patches* that will always be available in the *Patch Line* Folder.
- (C) *RPM Patches* and *Replication Patches* just need the latest Patch.

## Questions?

Thank you for using CrunchTime, and if you have questions, please contact the CrunchTime support team at support@crunchtime.com.

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