Enterprise Webhook

Reference Guide

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Overview

This document provides general Webhook information for Enterprise.

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General Webhook Information

Webhooks are user-defined HTTP callbacks. Sometimes referred to as “reverse APIs”, a webhook allows you to skip a step by receiving updated data of interest without polling for changes. Whenever new data is available, the Enterprise will call the HTTP endpoint on your system to send the data.

> **Note**: We can manually fire on demand a Test Event to confirm the service can successfully post to your endpoint. The Test Event includes all Headers as production webhook events but contains a limited data payload.
>
> The Test Event can be fired for any of the webhook services noted in this document. The “X-QSR-Event” header contains the event type being tested.

Test Event Sample

```
POST /1g17jkg1
X-Original-Forwarded-For: xx.xxx.xxx.xx
Content-Length: 22
X-Forwarded-Host: requestbin.xxxxxxxxxx.net
X-Qsr-Event: PosCheckUpdated
X-Scheme: https
X-Request-Id: 9153d835ab35d3e7cb568cd601bf0a45
Accept: application/json
X-Forwarded-Scheme: https
Host: requestbin.xxxxxxxxxx.net
X-Qsr-Siteuid: xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
Content-Type: application/json; charset=utf-8
X-Qsr-Deliveryid: 36030ce8-aa2e-4d9b-8d1c-66cc22189c08

This is a test message
```

Security

Encrypted Communication

Enterprise supports encryption to protect communications between the Enterprise and your HTTPS endpoint.

> **Note**: Self-signed certificates are currently not supported.

Enterprise supports the TLS cryptographic protocol. Support for SSLv3 is officially deprecated.

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HTTP Authentication

We highly recommends that you password protect your web services so that only you and Crunchtime can access them. The Enterprise supports HTTP Basic Authentication. You may provide a username and password via the following URL format: https://username:password@www.myserver.com/my_webhook.

Note: Usernames and passwords must follow RFC 3986 specification for URL syntax. The following are valid RFC characters:

- unreserved = ALPHA / DIGIT / "-" / "." / "_" / "~"
- pct-encoded = "%" HEXDIG HEXDIG
- sub-delims = "!" / "$" / "&" / "'" / "(" / ")"/ "*" / "+" / "," / ";" / "="

Webhook Requirements

Data Format

Data is sent and received in JSON format unless otherwise specified. Enterprise will specify “application/json” in the “Accept” header in all requests.

HTTP Method

All webhook requests will be made with HTTP “POST” method unless otherwise specified.

HTTP Custom Header

Enterprise sends a custom header named 'X-QSR-Event' with a value that indicates the type of event/data change(s) for the published Webhook message.

Error Codes and Handling

Your endpoint must return a 2XX HTTP status code to indicate success (e.g. 200). Any other status code will be interpreted as an error.

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Host Waitlist Status Webhook

The Host Waitlist Status Webhook publishes site waitlist status data in near-real time. Data such as quote times, number of waiting parties, and online waitlist acceptance status is checked for changes. Enterprise will send an HTTP POST request with the Waitlist Status data to the user-configured URL when changes have occurred or when the site has had no noticeable changes after a certain period of time. A separate request to the webhook endpoint will be made for each site.

Configuration

To enable this webhook, the URL endpoints must be configured in the Enterprise. Please contact your Crunchtime Account Representative to provide your URL(s) for receiving Webhook Waitlist Status data. A URL will need to be registered for each Concept within the Company, although the URL for each Concept does not need to be unique. Changes to the Waitlist Status for each site within a Concept will be published to the specified URL when they occur.

Payload

Data should appear as follows:

HTTP Method: POST

HTTP Header: See table below

Custom HTTP Header

Name	Description	Value
X-QSR-Event	Event type of the Webhook message.	Waitlist

Custom HTTP Header

Description: Waitlist status for party sizes 2, 4, 6, and 7 for a single site

Data: WebhookWaitlistStatus

Data Fields of WebhookWaitlistStatus

Name	Data Type	Description
siteUID	String	A globally unique identifier for a site that will be provided by Crunchtime.
timestamp	String	When the Webhook Waitlist Status data was collected in ISO 8601 format and UTC time zone.
numberWaitingVisits	Integer	Number of parties currently on the site waitlist.
status	Collection of WebhookWaitlistStatusPerSize	Collection of WebhookWaitlistStatusPerSize objects representing complete wait list status data, including wait list status for multiple party sizes. See Data Fields of WebhookWaitlistStatusPerSize.

Data Fields of WebhookWaitlistStatus

Data Fields of WebhookWaitlistPerSize

Name	Data Type	Description
Size	Integer	Number of guests within the party.
statusId	Integer	Current status of online waitlist availability at the site.
statusText	String	Text description of the current status of online waitlist operations at the site. The following are considered acceptable values: Disabled, NotAccepting, Available.
quote	Collection of WebhookQuote	Collection of WebhookQuote objects representing current Quoted OR Average Wait Time for party sizes 2, 4, 6, and 7. See Data Fields of WebhookQuote.

Data Fields of WebhookWaitlistPerSize

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Data Fields of WebhookQuote

Name	Data Type	Description
Low	Integer	Low quote range value as determined by your quoting settings.
High	Integer	High quote range value as determined by your quoting settings.
siteText	String	Crunchtime controlled text description of the current Average Wait time.
consumerText	String	Restaurant configured text description of the current Quote.
exact	Integer	Exact quote value generated by the system, if it exists.

Data Fields of WebhookQuote

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Sample Webhook Data


```
{
 “siteUID": "xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx",
 “timestamp”: “2017-05-01T23:01:01Z”
 “numberWaitingVisits”: 1,
 “status’: [
   {
      “size”: 2,
      “statusId”: 5,
      “statusText”: “Available”,
      “quote”: {
        “low”: 0,
        “high”: 5,
        “siteText”: “0-5”,
        “consumerText”: “5 min”,
        “exact”: 5
     }
   },
   {
      “size”: 4
      “statusId”: 5,
      “statusText”: “Available”,
      “quote”: {
        “low”: 5,
        “high”: 10,
        “siteText”: “5-10”,
        “consumerText”: “10 min”,
        “exact”: 10
     }
   },

   {
      “size”: 6,
      “statusId”: 5,
      “statusText”: “Available”,
      “quote”: {
        “low”: 10,
        “high”: 15
        “siteText”: “10-15”,
        “consumerText”: “15 min”,
        “exact”: 15
     }
   },
     {
      “size”: 7
      “statusId”: 5,
      “statusText”: “Available”,
      “quote”: {
        “low”: 15,
        “high”: 20,
        “siteText”: “15-20”,
        “consumerText”: “20 min”,
        “exact”: 20
     }
  }
   ]
}
```


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Kitchen Status Webhook

Note: There are newer versions of the Kitchen Status Webhooks available.

The Kitchen Status Webhook publishes site Kitchen status data changes as they occur. Kitchen Status Webhook will send notification with partial updates of check/courses/items data. Only the changed data will be published. When changes have occurred, the Enterprise makes an HTTP POST request to the user-configured URL with the Kitchen status data. A separate request to the webhook endpoint will be made for each site.

Configuration

To enable this webhook, the URL endpoints must be configured in the Enterprise. Please contact your Crunchtime Account Representative to provide your URL(s) for receiving Webhook Kitchen Status data. A URL will need to be registered for each Site or Concept within the Company, although the URL for each Site and/or Concept does not need to be unique. Changes to the Kitchen Status for each Site will be published to the specified URL when they occur.

Payload

Data should appear as follows:

HTTP Method: POST

HTTP Header: See table below

Custom HTTP Header

Name	Description
X-QSR-Event	Event type of the Webhook message. List of possible values: PosCheckUpdated, PosCheckDeleted, PosCourseDeleted

Custom HTTP Header

Description: Kitchen status data changes at either check, course or item level

Data: WebhookKitchenStatus

Data Fields of WebhookKitchenStatus

Name	Data Type	Description
CheckNumber	Integer	The number of the check.
SiteUID	String	A globally unique identifier for a site that will be provided by Crunchtime.
LastUpdateTime	String	When the Webhook Kitchen Status data was collected in ISO 8601 format and UTC time zone.
Courses	Collection of Courses	An array of course information, including Kitchen status. See Data Fields of Courses table.
Guest	Complex	Guest information. See Data Fields of Guest table.
PickupTime	String	The requested pickup time for the order in ISO 8601 date-time format.
ActualPickupTime	String	The actual time of order pickup in ISO 8601 date-time format.
ScheduledDeliveryTime	String	The estimated time of order delivery in ISO 8601 date-time format.
ActualDeliveryTime	String	The actual time of order delivery in ISO 8601 date-time format.
Vehicle	Complex	Guest Vehicle information. See Data Fields of Vehicle table.
IsHeld	Boolean	Flag indicating the order is to be held and fired based on activity in CS Host.
VisitID	String	Identifier for the Visit record associated with the order. ID is created when a Visit is created in CS Host.
OnlinePartnerInfo	Complex	Web or mobile ordering provider's order Information. See Data Fields of OnlinePartnerInfo.
DeliveryPartnerInfo	Complex	Delivery provider's order information. See Data Fields of DeliveryPartnerInfo.

Data Fields of WebhookKitchenStatus

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Data Fields of Guest

Name	Data Type	Description
FirstName	String	Guest's first name.
LastName	String	Guest's last name.
Email	String	Guest's email address.
Notes	String	Notes specific to the guest.
FoodAllergies	String	List of any food allergies guest has.
PhoneNumbers	Complex	Array of guest phone number information. See Data Fields of PhoneNumbers.
Addresses	Complex	Array of guest address information. See Data Fields of Addresses.
CustomValues	Complex	Collection of guest Custom Values. See Data Fields of CustomValues.
IsAnonymous	Boolean	Flag indicating if the guest record is anonymous.
IsSubscribedToEmailMarketing	Boolean	Flag to indicate whether a guest subscribes to email marketing.
IsSubscribedtoSmsMarketing	Boolean	Flag to indicate whether a guest subscribes to SMS marketing.
IsSubscribedToQsrMarketing	Boolean	Flag to indicate whether a guest subscribes to Crunchtime's marketing.
Loyalty	Complex	Guest loyalty membership details. See Data Fields of Loyalty table.
NotificationType		Guest's preferred notification method – accepted values are None or SMS.

Data Fields of Guest

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Data Fields of Vehicle

Name	Data Type	Description
Make	String	The make of guest's vehicle.
Model	String	The model of the guest's vehicle.
Color	String	The color of the guest's vehicle.

Data Fields of Vehicle

Data Fields of OnlinePartnerInfo

Name	Data Type	Description
Name	String	Name of the third-party web or mobile ordering vendor where the Check originated.
OrderID	String	Third-party web or mobile ordering vendor's order identifier.

Data Fields of OnlinePartnerInfo

Data Fields of DeliveryPartnerInfo

Name	Data Type	Description
Name	String	Name of the third-party delivery service where the Check originated.
OrderID	String	Third-party delivery service vendor's order identifier.

Data Fields of DeliveryPartnerInfo

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Data Fields of Course

Name	Data Type	Description
LastUpdateTime	String	When the Webhook Kitchen Status data was collected in ISO 8601 format and UTC time zone.
CourseType	String	The type of course. Should reflect one of the following values: Drinks, Appetizer, SoupSalad, Entrée, Dessert, Bin.
CourseStartTime	String	The start time of the course in ISO 8601 format with UTC offset. Time is local KitchenServer time with offset appended.
POSCourseNumbers	Array [Integer]	An array of course numbers sent by the POS for the given course. May include multiple course numbers depending on Kitchen coursing settings.
QuoteTime	Integer	The expected amount of time, in seconds, it will take to prepare the course.
ConfiguredQuote	Complex	An array of quote data. See Data Fields of ConfiguredQuote.
KitchenStatus	Complex	The course's current Kitchen status. See Data Fields of KitchenStatus table.
CourseName	String	The course name.
CourseNumber	Integer	The course number.
CustomerName	String	The customer name.
DestinationID	Number	The destination ID of the course.
GuestCount	Integer	The guest count of the course.

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Name	Data Type	Description
Items	Collection of Items	An array of items included in the course. See Data Fields of Items table.
PagerID	Integer	The pager ID associated with the course.
PaymentStates	Collection of PaymentStates	An array of payment states. See Data Fields of PaymentStates table.
Server	Complex	Includes the server ID and name. See Data Fields of Server table.
TableName	String	The table name.
TableSection	String	The table number.
TentNumber	String	The tent number.
Terminal	Integer	The ID number of the terminal on which the course originated.
IsTraining	Boolean	Indicates whether course is part of a training order.
IsVoid	Boolean	Indicates whether course is void or not.
Comment	String	Any comments added to the course.
DestinationType	String	The type of Destination as defined in Kitchen Builder Pro or Kitchen Portal configuration for the Destination ID. Options are DineIn, CarryOut, Delivery, DriveThru, Curbside, and Catering.
DestinationName	String	The name of the Destination as defined in Kitchen Builder Pro or Kitchen Portal configuration for the Destination ID.
DestinationOrderChannel	String	The order channel of the Destination as defined in Kitchen Builder Pro or Kitchen Portal configuration for the Destination ID. Options are OnSite and Digital.

Name	Data Type	Description
EstimatedCompletionTime	String	The anticipated date and time of completion of the order in ISO 8601 format. This can as simple as the order's start time + the longest item cook time, or can be a complex calculation based on cook time, packaging time and overall order volume in CSK.
Zones	Array	An array of Zones, or physical expediter spaces, routing information. See Data Fields of Zone table.

Data Fields of Course

Data Fields of Addresses

Name	Data Type	Description
Address1	String	The first line of the guest's address.
Address2	String	The second line of the guest's address.
City	String	The name of the guest's city.
Country	String	The name of the guest's country.
CountryID	Integer	The ID number of the guest's country.
County	String	The name of the guest's county.
Postal	String	The zip code of the guest's address.
Sort	Integer	The sort order of the address record.
State	String	The name of the guest's state.
StateID	Integer	The ID number of the guest's state.

Data Fields of Addresses

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Data Fields of CustomValue

Name	Data Type	Description
Name	String	Name of guest custom record.
Value	String	Value of the guest custom record.

Data Fields of CustomValue

Data Fields of Loyalty

Name	Data Type	Description
LoyaltyCardID	LoyaltyDTO	The guest's Loyalty Card member number.

Data Fields of Loyalty

Data Fields of PhoneNumbers

Name	Data Type	Description
PhoneNumber	Integer	The guest's phone number.
PhoneNumberString	String	The guest's phone number.
Sort	Integer	The sort order of the phone number.
Type	String	The type of guest phone number. For example: Mobile.

Data Fields of PhoneNumbers

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Data Fields of ConfiguredQuote

Name	Data Type	Description
QuoteLabel	String	The user-configured label for the quote range (such as “10-15 minutes”) within which the order is expected to be complete. This label should be used when the user wishes to return quote ranges to customers.
ExactQuoteLabel	String	The user-configured label for the exact quote (such as “12 minutes”) when the order is expected to be complete. This label should be used if the user wants to return an exact quote to customers.
PrintQuoteLabel	String	The user-configured label based on the order’s expected completion time that should be printed on receipts.
ExactQuoteMinutes	Integer	The number of minutes KitchenServer should return as the quote if the calculated quote value falls within the defined range for a configured Quote Value. This value determines which ExactQuoteLabel is returned.
MinMinutes	Integer	The minimum number of minutes a calculated quote can be in order to be included in the given Quote Value range. This is the lower end of the quote range and, along with the MaxMinutes value, determines which QuoteLabel is returned.

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Name	Data Type	Description
MaxMinutes	Integer	The maximum number of minutes a calculated quote can be in order to be included in the given Quote Value range. This is the upper end of the quote range and, along with the MinMinutes value, determines which QuoteLabel is returned.

Data Fields of ConfiguredQuote

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Data Fields of KitchenStatus

Name	Data Type	Description
Status	String	The current status of the course or item in Kitchen. Status values are Delayed, Active, Cooking, Prepared, Assembled, Complete. • **Active –** Course or Item has been received in Kitchen Note: In some cases, the service will post an Active update prior to the Course or Item being routed to Kitchen views. When this occurs, the PreparationTime will be 0 and the TimeStatus will be None. Once routed, the Course or Item will have a PreparationTime and TimeStatus available in the data payload. • **Delayed –** Course or Item has been received but held in delay due to Time Delay Routing or Coursing Manager configuration. • **Cooking -** o Item payload: Item has been set to “Cooking” or “Fired” in Kitchen. o Course payload: At least one Item contained in the Course has been set to "Cooking" or "Fired." • **Prepared -** o Item payload: Item has been bumped off all Prep views. o Course payload: All Items contained in the Course have been bumped off all Prep views. • **Assembled** – Course has been bumped off all Assembler views (if there is no Assembler, the Course updates to Assembled immediately when the Course goes Prepared). • **Complete –** o Course payload: Course and all Items contained in the Course have been bumped off all views Kitchen-wide, including all Spy or Order Ready views. o Item payload: Item has been bumped off all views Kitchen-wide so it is no longer displayed.
PreparationTime	Integer	The expected amount of time, in seconds, it will take to prepare the course or item.

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Name	Data Type	Description
TimeStatus	String	The current time status of the item or course. Time status values are New, Normal, Priority, and Rush. If Status is Complete, TimeStatus will represent the last time status an order/item entered prior to completion.

Data Fields of KitchenStatus

Data Fields of PaymentStates

Name	Data Type	Description
Change	Number	The payment change amount.
PaymentState	String	The payment state of the check: Totaled, Tendered, Stored, Recalled, or Parked.
SubTotal	Number	The payment subtotal amount.
Tax	Number	The payment tax amount.
Tender	Number	The payment tender amount.
Total	Number	The payment total amount.

Data Fields of PaymentStates

Data Fields of Server

Name	Data Type	Description
ID	Integer	The server ID number.
Name	String	The server name.

Data Fields of Server

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Data Fields of Item

Name	Data Type	Description
LastUpdateTime	String	When the Webhook Kitchen Status data was collected in ISO 8601 format and UTC time zone.
PosItemNumber	Integer	Original item number sent by POS. May be different than Kitchen ItemNumber due to coursing settings.
PosQuantity	Integer	Original item quantity sent by POS. May be different from Kitchen ItemQuantity due to coursing or consolidation settings.
KitchenStatus	Complex	The item's current status in Kitchen. See Data Fields of KitchenStatus table.
AlternateDescription	String	An alternate item description that can be used instead of the standard description.
ShouldAlwaysFollowParent	Boolean	Indicates whether item always follows the parent item. Use of this field is typically not recommended.
Category	Integer	The Item category.
CookTimeModifier	String	Only applicable when ItemType is PrepModifier. The type of cook time modifier to apply to the PrepModifier's parent item. Accepted values are NoModification, Percentage, Value, Override. Default is NoModification.

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Name	Data Type	Description
CookTimeModifierValue	Integer	Only applicable when ItemType is PrepModifier and CookTimeModifierType is Value. The amount of time, in seconds, that should be substituted as the cook time of the PrepModifier's parent item.
Department	Integer	The item's department number.
Description	String	The item description.
DestinationID	Number	The destination ID of the course.
IsFreeItem	Boolean	Indicates whether item is free.
IdealCookTimes	Array [Integer]	The ideal cook time of the item in seconds. Up to four cook times can be defined in the array.
ItemID	Integer	The item's ID number (also known as the PLU).
ItemNumber	Integer	The item number.
ItemTrait	String	The item trait. Valid traits are: "NormalItem", "AddItem", "CutItem", and "SubstituteItem". If ItemTrait string is empty, it will default to "NormalItem".
ItemType	String	The type of item. ItemType options are "FoodItem", "ComboItem", "PieceDetail", "MixedItem", "SideItem", "Condiment", "PizzaSection", "PrepModifier", "Allergen". If ItemType string is empty or invalid, default ItemType "FoodItem" will be used.

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Name	Data Type	Description
Modifiers	Collection of Modifiers	An array of item modifiers. See Data Fields of Modifiers table.
NewTime	Integer	The amount of time, in seconds, after the course start time or item display time that an item should enter New status.
NewTimePercent	Integer	The percentage of the item's CookTime that should elapse before the item enters New status. Typically set to 0 (zero).
ParentItemNumber	Integer	The ItemNumber of an item's parent. Will be 0 (zero) if the item does not have a parent.
PlateTime	Integer	The amount of time, in seconds, that the item takes to plate after it has been cooked.
PrinterDescription	String	An alternate item description that can be used when printing items.
PriorityTime	Integer	The amount of time, in seconds, after the course start time or item display time that an item should enter Priority status.
PriorityTimePercent	Integer	The percentage of the item's CookTime that should elapse before the item enters Priority status.
PriorityValue	Integer	The priority value of the item. This value can be used to sort higher-priority items to the front of views. This is not related to Priority time status.
Quantity	Integer	The quantity of the item.

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Name	Data Type	Description
RoutingCategory	Integer	The routing category of the item.
RushTime	Integer	The amount of time, in seconds, after the course start time or item display time that an item should enter Rush status.
RushTimePercent	Integer	The percentage of the item's CookTime that should elapse before the item enters Rush status.
Seat	Integer	The seat number associated with the item.
UnitPrice	Integer	The unit price of the item.
IsVoid	Boolean	Indicates whether item is void or not.

Data Fields of Item

Data Fields of Modifiers

Name	Data Type	Description
Description	String	Item description.
ID	Integer	Item ID number.

Data Fields of Modifiers

Data Fields of Zone

Name	Data Type	Description
ZoneSetID	Integer	The zone set ID as defined in Kitchen Builder Pro or Kitchen Portal. Added in CSK Server 2019.6.
ZoneDisplay	String	The zone display value for the order as defined by zone settings in Kitchen Builder Pro or Kitchen Portal. This could be a single alpha or numeric values such as "A" or "1" or a comma-separated list of values such as "A, B" or "1,2". Added in CSK Server 2019.6.

Data Fields of Zone

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Sample Webhook Data

Check Updated

PosCheckUpdated – Check Payload

```
POST /1g17jkg1
X-Original-Forwarded-For: xx.xxx.xxx.xx
Content-Length: 1095
X-Forwarded-Host: requestbin.xxxxxxxxxx.net
X-Qsr-Event: PosCheckUpdated
X-Scheme: https
X-Request-Id: 4c590534f80ee894b8321e807bae0d35
Accept: application/json
X-Forwarded-Scheme: https
Host: requestbin.xxxxxxxxxx.net
X-Qsr-Siteuid: xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
Content-Type: application/json; charset=utf-8
X-Qsr-Deliveryid: 69454b3e-73ae-4804-88c1-b3bd04976ace

       {"SiteUID":"xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx","LastUpdateTime":"2024-05-
       31T11:37:19.598-
       04:00","CheckNumber":2001,"Guest":{"FirstName":"Ted","LastName":"Logan","Email":"ted
       @qsrtestemail.com","Notes":"Guest Note
       Text","FoodAllergies":"peanuts","PhoneNumbers":[{"PhoneNumber":"123-456-
       7890","PhoneNumberString":"","Sort":1,"Type":"Mobile"}],"Addresses":[{"Address":"270
       0 Buddeke Dr","Address2":"First
       Floor","City":"Louisville","Country":"USA","CountryID":0,"County":"Jefferson","Posta
       l":"40206","Sort":1,"State":"KY","StateID":null}],"CustomValues":[{"Name":"Loyalty
       Points","Value":"150"}],"IsAnonymous":false,"IsSubscribedToEmailMarketing":false,"Is
       SubscribedToQsrMarketing":true,"IsSubscribedToSmsMarketing":false,"Loyalty":{"Loyalt
       yCardID":"1000"},"NotificationType":"None"},"Vehicle":{"Make":"Subaru","Model":"Outb
       ack","Color":"Red"},"PickupTime":"2024-05-31T11:39:00-
       04:00","ActualPickupTime":"2024-05-31T15:39:44+00:00","ScheduledDeliveryTime":"2024-
       05-31T15:55:00+00:00","ActualDeliveryTime":"2024-05-
       31T15:59:44+00:00","IsHeld":false,"OnlinePartnerInfo":{"Name":"Online
       Vendor","OrderID":"8675309BCA"},"DeliveryPartnerInfo":{"Name":"Delivery
       Vendor","OrderID":"62662397-b7c6-4e75-863c-bbc4031ef371"},"VisitID":"4903fc48-7395-
       47c0-b66b-24255e867d4a"}
```

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Course Updated

PosCheckUpdated – Course Payload

```
POST /1g17jkg1
X-Original-Forwarded-For: xx.xxx.xxx.xx
Content-Length: 1059
X-Forwarded-Host: requestbin.xxxxxxxxxx.net
X-Qsr-Event: PosCheckUpdated
X-Scheme: https
X-Request-Id: 7bd9a1eda7a57ffd4dd20615c87e6705
Accept: application/json
X-Forwarded-Scheme: https
Host: requestbin.xxxxxxxxxx.net
X-Qsr-Siteuid: xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
Content-Type: application/json; charset=utf-8
X-Qsr-Deliveryid: d5b7c054-2714-4aab-b1f0-e7d2cdd1c6d8

       {"SiteUID":"xxxxxxxx-xxxx-xxxx-xxxx-
       xxxxxxxxxxxx","Courses":[{"LastUpdateTime":"2024-05-31T11:37:18.595-
       04:00","CourseType":"None","CourseStartTime":"2024-05-
       31T15:37:18.511+00:00","PosCourseNumbers":[0],"QuoteTime":300,"ConfiguredQuote":{"Qu
       oteLabel":"1-5 min","ExactQuoteLabel":"5 minutes","PrintQuoteLabel":"About 5
       minutes","ExactQuoteMinutes":5,"MinMinutes":1,"MaxMinutes":5},"DestinationType":"Cur
       bside","DestinationName":"WEB
       ORDER","DestinationOrderChannel":"Digital","Zones":[{"ZoneSetID":1,"ZoneDisplay":"B"
       }],"EstimatedCompletionTime":"2024-05-
       31T15:42:18.511+00:00","IsVoid":false,"KitchenStatus":{"Status":"Active","Preparatio
       nTime":300,"TimeStatus":"Normal"},"CourseName":"Entrees","CourseNumber":1,"CustomerN
       ame":"Ted
       Logan","DestinationID":4,"GuestCount":1,"PagerID":0,"PaymentStates":[{"Change":0.0,"
       PaymentState":"Tendered","SubTotal":19.39,"Tax":1.16,"Tender":0.0,"Total":20.55}],"S
       erver":{"ID":56,"Name":"Mary
       Jones"},"TableName":"101","TableSection":"Patio","TentNumber":1,"Terminal":2,"IsTrai
       ning":false,"Comment":"Test Comment Text"}],"CheckNumber":2001,"IsHeld":false}
```

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Item Updated

PosCheckUpdated – Item Payload

```
POST /1g17jkg1
X-Original-Forwarded-For: xx.xxx.xxx.xx
Content-Length: 1031
X-Forwarded-Host: requestbin.xxxxxxxxxx.net
X-Qsr-Event: PosCheckUpdated
X-Scheme: https
X-Request-Id: 41323d680a4b7bacadd86dc0f10e7e00
Accept: application/json
X-Forwarded-Scheme: https
Host: requestbin.xxxxxxxxxx.net
X-Qsr-Siteuid: xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
Content-Type: application/json; charset=utf-8
X-Qsr-Deliveryid: 21be2de3-4503-477d-8ec9-858df0bfeafa

      {"SiteUID":"xxxxxxxx-xxxx-xxxx-xxxx-
      xxxxxxxxxxxx","Courses":[{"IsVoid":false,"Items":[{"LastUpdateTime":"2024-05-
      31T11:37:29.647-
      04:00","PosItemNumber":1,"PosQuantity":1,"IsVoid":false,"KitchenStatus":{"Status":"A
      ctive","PreparationTime":300,"TimeStatus":"Normal"},"AlternateDescription":"GB
      Burger","ShouldAlwaysFollowParent":false,"Category":1,"CookTimeModifierType":"NoModi
      fication","CookTimeModifierValue":0,"Department":5,"Description":"Gargantuan Bacon
      Burger","DestinationID":4,"IsFreeItem":false,"IdealCookTimes":[300,0,0,0],"ItemID":3
      001,"ItemNumber":1,"ItemTrait":"NormalItem","ItemType":"FoodItem","Modifiers":[{"Des
      cription":"Extra
      Pickles","ID":12},{"Description":"","ID":0},{"Description":"","ID":0}],"NewTime":10,
      "NewTimePercent":5,"ParentItemNumber":0,"PlateTime":30,"PrinterDescription":"Gar Bac
      Burger","PriorityTime":0,"PriorityTimePercent":90,"PriorityValue":50,"Quantity":1,"R
      outingCategory":1,"RushTime":0,"RushTimePercent":110,"Seat":1,"UnitPrice":1939}],"Co
      urseNumber":1}],"CheckNumber":2001,"IsHeld":false}
```

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Check Deleted

PosCheckDeleted

```
POST /1g17jkg1
X-Original-Forwarded-For: xx.xxx.xxx.xx
Content-Length: 1095
X-Forwarded-Host: requestbin.xxxxxxxxxx.net
X-Qsr-Event: PosCheckDeleted
X-Scheme: https
X-Request-Id: 77462c2ab6b61bc3a087b3303abe4d2f
Accept: application/json
X-Forwarded-Scheme: https
Host: requestbin.xxxxxxxxxx.net
X-Qsr-Siteuid: xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
Content-Type: application/json; charset=utf-8
X-Qsr-Deliveryid: 93dffd6b-19af-4315-816f-400599910351

       {"SiteUID":"xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx","LastUpdateTime":"2024-05-
       31T11:37:19.598-
       04:00","CheckNumber":2001,"Guest":{"FirstName":"Ted","LastName":"Logan","Email":"ted
       @qsrtestemail.com","Notes":"Guest Note
       Text","FoodAllergies":"peanuts","PhoneNumbers":[{"PhoneNumber":"123-456-
       7890","PhoneNumberString":"","Sort":1,"Type":"Mobile"}],"Addresses":[{"Address":"270
       0 Buddeke Dr","Address2":"First
       Floor","City":"Louisville","Country":"USA","CountryID":0,"County":"Jefferson","Posta
       l":"40206","Sort":1,"State":"KY","StateID":null}],"CustomValues":[{"Name":"Loyalty
       Points","Value":"150"}],"IsAnonymous":false,"IsSubscribedToEmailMarketing":false,"Is
       SubscribedToQsrMarketing":true,"IsSubscribedToSmsMarketing":false,"Loyalty":{"Loyalt
       yCardID":"1000"},"NotificationType":"None"},"Vehicle":{"Make":"Subaru","Model":"Outb
       ack","Color":"Red"},"PickupTime":"2024-05-31T11:39:00-
       04:00","ActualPickupTime":"2024-05-31T15:39:44+00:00","ScheduledDeliveryTime":"2024-
       05-31T15:55:00+00:00","ActualDeliveryTime":"2024-05-
       31T15:59:44+00:00","IsHeld":false,"OnlinePartnerInfo":{"Name":"Online
       Vendor","OrderID":"8675309BCA"},"DeliveryPartnerInfo":{"Name":"Delivery
       Vendor","OrderID":"62662397-b7c6-4e75-863c-bbc4031ef371"},"VisitID":"4903fc48-7395-
       47c0-b66b-24255e867d4a"}
```

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Course Deleted

PosCourseDeleted

```
POST /1g17jkg1
X-Original-Forwarded-For: xx.xxx.xxx.xx
Content-Length: 1060
X-Forwarded-Host: requestbin.xxxxxxxxxx.net
X-Qsr-Event: PosCourseDeleted
X-Scheme: https
X-Request-Id: 2de0386c4cf88309dedc71217479b12f
Accept: application/json
X-Forwarded-Scheme: https
Host: requestbin.xxxxxxxxxx.net
X-Qsr-Siteuid: xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
Content-Type: application/json; charset=utf-8
X-Qsr-Deliveryid: 1b6c087e-202b-4f66-aeb2-25e2b2895fb8

       {"SiteUID":"xxxxxxxx-xxxx-xxxx-xxxx-
       xxxxxxxxxxxx","Courses":[{"LastUpdateTime":"2024-05-31T11:42:21.522-
       04:00","CourseType":"None","CourseStartTime":"2024-05-
       31T15:37:18.511+00:00","PosCourseNumbers":[0],"QuoteTime":300,"ConfiguredQuote":{"Qu
       oteLabel":"1-5 min","ExactQuoteLabel":"5 minutes","PrintQuoteLabel":"About 5
       minutes","ExactQuoteMinutes":5,"MinMinutes":1,"MaxMinutes":5},"DestinationType":"Cur
       bside","DestinationName":"WEB
       ORDER","DestinationOrderChannel":"Digital","Zones":[{"ZoneSetID":1,"ZoneDisplay":"B"
       }],"EstimatedCompletionTime":"2024-05-
       31T15:42:18.511+00:00","IsVoid":false,"KitchenStatus":{"Status":"Assembled","Prepara
       tionTime":300,"TimeStatus":"Rush"},"CourseName":"Entrees","CourseNumber":1,"Customer
       Name":"Ted
       Logan","DestinationID":4,"GuestCount":1,"PagerID":0,"PaymentStates":[{"Change":0.0,"
       PaymentState":"Tendered","SubTotal":19.39,"Tax":1.16,"Tender":0.0,"Total":20.55}],"S
       erver":{"ID":56,"Name":"Mary
       Jones"},"TableName":"101","TableSection":"Patio","TentNumber":1,"Terminal":2,"IsTrai
       ning":false,"Comment":"Test Comment Text"}],"CheckNumber":2001,"IsHeld":false}
```

Reservation Availability Webhook

The Reservation Availability Webhook publishes site reservation availability changes. Integrating with our 3rd Party API will allow partners to add/update/cancel reservations. Please see the *Enterprise API Developer's Guide* for more information.

Configuration

In order to enable this webhook, the URL endpoints must be configured in the Enterprise. Please contact your Crunchtime Account Representative to provide your URL(s) for receiving Reservation Availability Webhook data. A URL will need to be registered for each Concept or Site within the Company, although the URL for each does not need to be unique. Changes to the Reservation Availability for each Site will be published to the specified URL when they occur.

Payload

Data should appear as follows:

Endpoint: /api/availability

HTTP Method: POST

HTTP Header: See table below

Custom HTTP Header

Name	Description	Value
X-QSR-Event	Event type of the Webhook message.	ReservationAvailability

Custom HTTP Header

Return Data: Reservation availability

Description: Displays available reservation time by party size.

Data Fields of Availability

Name	Data Type	Description
Timestamp	String	Time when Reservation Availability data was collected in ISO 8601 format and UTC time zone.
Date	String	Date of reservation availability.
Availabilities	Complex	Array of Availabilities. See Data Fields of Availabilities.

Data Fields of Availability

Data Fields of Availabilities

Name	Data Type	Description
Size	Integer	Number of people in the party.
Session	String	Available meal session, i.e., Breakfast, Lunch, or Dinner.
SeatingArea	String	Where the availability of seating is located, i.e., Restaurant, Patio, etc.
GuestMessage	String	Message configured by the restaurant to show guests when booking a reservation within the seating area and the session.
BookingProtectionTime	String	The minimum amount of time in which a reservation can be made for the seating area prior to the requested scheduled arrival.
ReservationAvailabilityTimeSlot	Complex	Array of ReservationAvailabitlityTimeSlot. See table below.

Data Fields of Availabilities

Data Fields of ReservationAvailabilityTimeSlot

Name	Data Type	Description
IsAvailable	Boolean	If time slot is available, True. Otherwise, False.
Times	String	Times available for reservation in ISO 8601 format.
OnlineSuspended	Boolean	If online reservations have been temporarily suspended by the restaurant, True. Otherwise, False.

Data Fields of ReservationAvailabilityTimeSlot

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Sample Webhook Data


```
{
  "Timestamp": "2019-10-14T14:20:05.5395587+00:00",
     "Date": "2019-11-18T00:00:00+00:00",
     "Availabilities": [
          {
               "Size": 2,
               "Session": "Breakfast",
               "SeatingArea": "Restaurant",
               "GuestMessage": "Edit",
               "BookingProtectionTime": "00:00:00",
               "Times": [
                    {
                         "Time": "2019-11-18T06:00:00-05:00",
                         "IsAvailable": true,
                         "OnlineSuspended": false
                    },
                    {
                         "Time": "2019-11-18T07:00:00-05:00",
                         "IsAvailable": true,
                         "OnlineSuspended": false
                    },
                    {
                         "Time": "2019-11-18T08:00:00-05:00",
                         "IsAvailable": true,
                         "OnlineSuspended": false
                    },
                    {
                         "Time": "2019-11-18T09:00:00-05:00",
                         "IsAvailable": true,
                         "OnlineSuspended": false
                    },
                    {
                         "Time": "2019-11-18T10:00:00-05:00",
                         "IsAvailable": true,
                         "OnlineSuspended": false
                    }
               ]
          }
     ]
}
```


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Order Ready Webhook

Note: There are newer versions of the Order Ready Webhooks available.

The Order Ready Webhook allows third-party integrations to receive notifications when orders are ready based on kitchen configuration. An Order Ready event applies to one course in a check, and there will be at most one Order Ready event per course. Checks with more than one course may have more than one Order Ready event, one for each course. Depending on configuration, some courses may never generate an Order Ready event.

Configuration

The Order Ready Webhook requires a license subscription that includes the Kitchen Order Ready Event Webhook. Additionally, the Webhook must be configured in the Portal.

Payload

Data should appear as follows:

HTTP Method: POST

HTTP Header: See table below

Custom HTTP Header

Name	Description	Value
X-QSR-Event	Event type of the Webhook	OrderReady

Custom HTTP Header

Data Fields of Order Ready Events

Name	Data Type	Description
SiteUID	String	The site UID.
CheckNumber	Integer	The check number.
CheckUID	String	The check UID.
CourseNumber	Integer	The course number.
CourseUID	String	The course UID.
CustomerName	String	The customer name for the course.
EventTime	String	The time that the course became ready in RFC 3339 format with CSK's local time zone offset.
Table	String	The table name or number for the course.
DestinationID	Integer	The destination ID of the order. Added in CSK Server 2019.6.

Name	Data Type	Description
DestinationName	String	The name of the order's destination. Added in CSK Server 2019.6.
DestinationType	String	They type of order's destination as defined by Kitchen Builder Pro or Kitchen Portal. Options are DineIn, Carryout, Delivery, DriveThru, Curbside, and Catering. Added in CSK Server 2019.6.
Zones	Array	Array of Zones. See Data Fields of Zone. Added in CSK Server 2019.6.
Comment	String	Text comment for the Course. Added in CSK Server 2023.3.
DestinationOrderChannel	String	Channel of the order's destination as defined in Kitchen Builder Pro or Kitchen Portal. Options are "OnSite" or "Digital." Added in CSK Server 2023.3.
PagerID	Integer	Numeric ID for courtesy pager. Added in CSK Server 2023.3.
TentNumber	Integer	Numeric ID for table tent. Added in CSK Server 2023.3.
DeliveryPartnerName	String	The name of the delivery partner associated with the order. Added in CSK Server 2024.3.
DeliveryPartnerOrderID	String	The order number provided by the delivery partner (typically differs from the CheckNumber). Added in CSK Server 20243.
OrderPartnerName	String	The name of the online ordering partner associated with the order. Added in CSK Server 2024.3.
OrderPartnerOrderID	String	The order number provided by the online ordering partner (typically differs from the CheckNumber). Added in CSK Server 2024.3.

Data Fields of Order Ready Events

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Data Fields of Zone

Name	Data Type	Description
ZoneSetID	Integer	The zone set ID as defined in Kitchen Builder Pro or Kitchen Portal. Added in CSK Server 2019.6.
ZoneDisplay	String	The zone display value for the order as defined by zone settings in Kitchen Builder Pro or Kitchen Portal. This could be a single alpha or numeric values such as “A” or “1” or a comma-separated list of values such as “A, B” or “1,2”. Added in CSK Server 2019.6.

Data Fields of Zone

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Sample Webhook Data

```
POST /1q9uiaw1
X-Original-Forwarded-For: xx.xxx.xxx.xx
Content-Length: 480
X-Forwarded-Host: requestbin.xxxxxxxxxx.net
X-Qsr-Event: OrderReady
X-Scheme: https
X-Request-Id: 5e367bac090310671b52892a9a970bfb
Accept: application/json
X-Forwarded-Scheme: https
Host: requestbin.xxxxxxxxxx.net
X-Qsr-Siteuid: xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
Content-Type: application/json; charset=utf-8
X-Qsr-Deliveryid: d5146f23-b540-44a4-8ad4-bf37b075ad3c

{"SiteUID":"xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx","CheckNumber":4,"CheckUID":"7dfb4a1d-4b3c-
40c7-97a4-91f75e69078c","CourseNumber":1,"CourseUID":"b94aeba6-d70e-4e36-97fd-
125342f34e52","DestinationID":3,"DestinationName":"CARRYOUT","DestinationType":"CarryOut","T
able":"101","CustomerName":"John Smith","EventTime":"2024-04-30T15:40:32.313-
04:00","Zones":[{"ZoneSetID":1,"ZoneDisplay":"B"}],"PagerID":11,"TentNumber":22,"Comment":"T
est
Comments","DestinationOrderChannel":"OnSite","OnlinePartnerName":"QSROnline","OnlinePartnerO
rderID":"11-22-33A","DeliveryPartnerName":"QSRDelivery","DeliveryPartnerOrderID":"A1002Z"}
```

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Visit Events Webhook

The Visit Events Webhook publishes the following events to an external URL : Visit Arrived, Visit Partially Arrived, Visit Seated, Visit Partially Seated, Visit Completed, Visit No Showed, Visit Walked Away, Visit Canceled, and Visit Notified.

Configuration

In order to enable this webhook, the URL endpoints must be configured in the Enterprise. Please contact your Crunchtime Account Representative to provide your URL(s) for receiving Visit Events Webhook data. A URL will need to be registered for each Concept or Site within the Company, although the URL for each does not need to be unique. Visit updates that trigger a supported event type will be published for the site to the specified URL as they occur.

Payload

Data should appear as follows:

HTTP Method: POST

HTTP Header: See table below

Custom HTTP Header

Name	Description
X-QSR-Event	Event type of the Webhook message. List of possible values: Arrived, Notified, Seated, or Cleared.

Custom HTTP Header

Data Fields of Visit Events

Name	Data Type	Description
EventID	String	The event ID.
SiteUID	String	The site UID.
VisitID	String	The visit UID.
EventType	String	The type of event.
Timestamp	String	Time when the visit event was triggered in ISO 8601 format and the site's local time zone offset.
Guest	Complex	Crunchtime guest record. See Supported Data Fields of Guest.
Visit	Complex	Crunchtime visit record. See Data Fields of Visit.

Data Fields of Visit Events

Data Fields of Guest

Name	Data Type	Description
ID	String	A globally unique identifier for a Crunchtime guest record.
FirstName	String	First name.
LastName	String	Last name.
FoodAllergies	String	Guest allergies.
Loyalty	LoyaltyDTO	Loyalty DTO containing the LoyaltyCardID field.

Data Fields of Guest

Data Fields of Visit

Name	Data Type	Description
AppetizersOrderedTime	DateTimeOffset	Timestamp when the visit was set to Appetizers Ordered meal stage in ISO 8601 format.
ArrivalTime	DateTimeOffset	Timestamp of the visit arrival time in ISO 8601 format.
AssignedSessionUID	Guid	Globally unique identifier for a Session.
AssignedStationUID	Guid	Globally unique identifier for a Station.
AutoNoShowTime	DateTimeOffset	Timestamp when the party was automatically removed from the waitlist in ISO 8601 format.
CanceledTime	DateTimeOffset	Timestamp of the visit canceled time in ISO 8601 format.
CheckClosedTime	DateTimeOffset	Timestamp when the visit meal stage was marked as closed in ISO 8601 format.
CheckPaidTime	DateTimeOffset	Timestamp when the visit meal stage was marked as paid in ISO 8601 format.

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Name	Data Type	Description
CheckPrintedTime	DateTimeOffset	Timestamp when the visit meal stage was marked as printed in ISO 8601 format.
CheckStartedTime	DateTimeOffset	Timestamp when the visit meal stage changed to Check Started in ISO 8601 format.
ClearReasonDescription	String	Description of the Clear Reason (aka Walk Away Reason) when a party has walked away.
ClearReasonID	Integer	ID of the Clear Reason (aka, Walk Away Reason) when a party is walked away.
CompletedByEOD	Boolean	Bool indicating whether a visit was cleared by end of day process.
CompletedTime	DateTimeOffset	Timestamp when the visit was marked as completed in ISO 8601 format.
ConfirmationNumber	String	Confirmation number.
ConsumerQuoteString	String	Quote string provided by the guest.
CreationTime	DateTimeOffset	Timestamp when the visit was created in ISO 8601 format.
CustomValues	List<VisitCustomValueDTO>	An array of custom values entered on the visit.
DessertsOrderedTime	DateTimeOffset	Timestamp when the visit meal stage changed to Desserts Ordered in ISO 8601 format.
DrinksOrderedTime	DateTimeOffset	Timestamp when the visit meal stage changed to Drinks Ordered in ISO 8601 format.
EntreesOrderedTime	DateTimeOffset	Timestamp when the visit meal stage changed to Entrees Ordered in ISO 8601 format.

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Name	Data Type	Description
EstimatedArrivalTime	DateTimeOffset	Estimated arrival time in ISO 8601 format.
GeneratedQuoteText	String	Text string of the system-generated quote.
GeneratedQuoteValue	Integer	Exact value of the system-generated quote.
GuestID	Guid	A globally unique identifier for a Crunchtime guest record.
GuestRequest	String	Notes on the visit provided by the guest when making a reservation or getting on the waitlist remotely.
ID	Guid	A globally unique identifier for a Crunchtime guest or visit record.
LastUpdate	DateTimeOffset	Timestamp of the last update in ISO 8601 format.
Notes	String	Notes related to a visit.
NotificationType	String	Notification Type of the visit. Values will be None, Call, SMS, or Pager.
OccasionDescription	String	Occasion selected on a visit.
OnHoldTime	DateTimeOffset	Timestamp when the visit was placed On Hold in ISO 8601 format.
PagedTime	DateTimeOffset	Timestamp when the visit was marked as Notified in ISO 8601 format.
PagerID	Integer	ID of pager provided to a guest.
PartnerID	Integer	ID of the Partner from which the visit originated (Google, OpenTable, etc.).
PartyMixSettings	VisitPartyMixSettingsDTO	An array of party mix values and their counts on the visit.

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Name	Data Type	Description
PreassignedTime	DateTimeOffset	Timestamp when the visit was preassigned to a table in ISO 8601 format.
PrintCheckBackChit	Boolean	Bool value indicating whether the check back chit should be printed. This will always be false.
QuickNotes	List<VisitQuickNoteDTO>	An array of QuickNotes applied to the visit with UID, QuickNoteUID, Description, and Value fields.
QuoteString	String	Quote string provided to the guest.
QuoteValueHigh	Integer	Max quote value in the configured selection provided to the guest.
QuoteValueLow	Integer	Minimum quote value in the configured quote selection provided to the guest.
RecoveredTime	DateTimeOffset	Timestamp when a visit was restored in ISO 8601 format.
SeatedTime	DateTimeOffset	Timestamp when the visit was seated in ISO 8601.
SeatingAreaID	Integer	A globally unique identifier for a configured seating area.
SeatingAreaName	String	Name of configured seating area.
Size	Integer	Number of covers in the party.
SourceID	Integer	Crunchtime-defined ID representing the originating source of the visit.
TablesAvailableOnArrival	Boolean	Bool indicating when visits are waitlisted with tables available.
TransactionNumber	Long	The transaction number provided by the POS.

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Name	Data Type	Description
TransactionUID	Guid	A unique identifier for the transaction.
TurnTimes	VisitTurnTimesDTO	DTO containing OverrideTurnTimeInMinutes, the user-adjusted table turn time on a visit.
VisitKitchenTransactionInfo	VisitKitchenTransactionDTO	DTO for the Kitchen Transaction details associated with the visit. Included fields: OriginalDestinationType, CurrentDestinationType, HeldOrderStatus, QuoteExactValue, QuoteText, QuoteRangeHigh, and QuoteRangeLow. May also include the VehicleInfo DTO with the following fields: Make, Model, Color.
VisitStatusID	Integer	Crunchtime-defined ID indicating the current status of the visit.
VisitTables	List<VisitTableDTO>	Array of tables associated with the visit. Included fields are: Key, VisitID, TableKey, QsrVisitTableTypeID, IsActive, IsCurrent, StartTime, EndTime.
VisitType	String	Type of visit. Values may be Reservation, CallAhead, or WalkIn.

Data Fields of Visit

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Sample Webhook Data

Visit Arrived

```
   X-Original-Forwarded-For: xxxxx.xxxxxxx.net
   Content-Length: 223
   X-Forwarded-Host: xxxxx.xxxxxxx.net
   X-Qsr-Event: Arrived
   X-Scheme: https
   X-Request-Id: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Accept: application/json
   Host: xxxxx.xxxxxxx.net
   X-Qsr-Siteuid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Content-Type: application/json; charset=utf-8
   X-Qsr-Deliveryid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   X-Original-Uri: /u78kkxu7

{"EventID":"1b525397-050e-47bf-ad34-1aed6c5733dc","SiteUID":"4ca5571e-f20b-48ac-a06d-
636db99e3737","VisitID":"53a11198-6c4d-4206-b43c-
dde3523b75b7","EventType":"VisitArrived","Timestamp":"2025-11-03T14:50:15.8011145-
05:00","Guest":{"Id":"afcb8184-2acf-4852-b04f-
b5ceecafed12","FirstName":"Delilah","LastName":"Smith","FoodAllergies":"peanut
allergy","Loyalty":{"LoyaltyCardID":"A12345"}},"Visit":{"Id":"53a11198-6c4d-4206-b43c-
dde3523b75b7","IID":0,"GuestId":"afcb8184-2acf-4852-b04f-
b5ceecafed12","VisitType":"Reservation","VisitStatusID":3,"Size":4,"SourceID":1,"PartyM
ixSettings":{"Mixes":[{"QsrPartyMixTypeID":1,"Count":2},{"QsrPartyMixTypeID":2,"Count":
2}]},"NotificationType":"SMS","PagerId":null,"LastExceptionTypeID":null,"Notes":"Would
like a window
seat","QuickNote":null,"TableName":null,"CompletedByEod":false,"ArrivalTime":"2025-11-
03T14:50:15.7980723-05:00","CompletedTime":null,"CreationTime":"2025-11-
03T14:49:43.108101-
05:00","PagedTime":null,"SeatedTime":null,"CanceledTime":null,"VisitTables":null,"Estim
atedArrivalTime":"2025-11-03T17:00:00-
05:00","RecoveredTime":null,"CheckBackTime":null,"CheckedBackTime":null,"AutoNoShowTime
":null,"OnHoldTime":null,"PreassignedTime":null,"CheckStartedTime":null,"DrinksOrderedT
ime":null,"AppetizersOrderedTime":null,"EntreesOrderedTime":null,"DessertsOrderedTime":
null,"CheckPrintedTime":null,"CheckPaidTime":null,"CheckClosedTime":null,"VisitSeatingP
references":null,"PrintCheckBackChit":false,"CheckBackChitQuoteText":null,"TransactionN
umber":null,"OccasionDescription":"Birthday","ClearReasonID":null,"ClearReasonDescripti
on":null,"PreassignedTableName":null,"IsWaited":false,"ServerName":null,"QuoteString":n
ull,"ConsumerQuoteString":null,"QuoteValueLow":null,"QuoteValueHigh":null,"GeneratedQuo
teValue":null,"GeneratedQuoteText":null,"ConfirmationNumber":"6CYTTC","ExternalID":null
,"PreassignedStationId":null,"SeatingAreaName":"Restaurant","SeatingAreaId":1819,"Perio
dId":null,"CustomValues":[{"Name":"Custom A","Value":"custom value a","UID":"21214b99-
909d-4584-81df-b2292e3c9228","Sort":0},{"Name":"Custom B","Value":"custom value
b","UID":"d87d85f1-53c6-44df-b828-
f01eeb362c4c","Sort":1}],"QuickNotes":[{"UID":"4cc578c2-0289-4636-b5b1-
fb509be80746","Description":"Children","Value":"2","QuickNoteUID":"47c74e61-2ebc-4385-
97c9-
aa6e236a033c"}],"TablesAvailableOnArrival":false,"IsVerified":false,"AssignedStationUID
":null,"AssignedSessionUID":null,"TransactionUID":null,"Proximities":null,"GuestRequest
":"","PartnerId":null,"VisitCarryoutInfo":null,"TurnTimes":null,"VisitKitchenTransactio
nInfo":null,"LastUpdate":"2025-11-03T14:50:15.8011145-05:00","ServerLastUpdate":"0001-
01-01T00:00:00+00:00","SyncSource":"Backoffice-NUpc/pWXsU+rlNq18PBt3g=="}}
```

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Visit Partially Arrived

```
   X-Original-Forwarded-For: xxxxx.xxxxxxx.net
   Content-Length: 232
   X-Forwarded-Host: xxxxx.xxxxxxx.net
   X-Qsr-Event: Arrived
   X-Scheme: https
   X-Request-Id: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Accept: application/json
   Host: xxxxx.xxxxxxx.net
   X -Qsr-Siteuid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Content-Type: application/json; charset=utf-8
   X-Qsr-Deliveryid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   X-Original-Uri: /u78kkxu7

{"EventID":"f2076ff2-398b-4db4-bb34-2f52e4a777ee","SiteUID":"4ca5571e-f20b-48ac-a06d-
636db99e3737","VisitID":"092fd1c8-5c40-4ae6-b542-
4fd1b1fe1828","EventType":"VisitPartiallyArrived","Timestamp":"2025-11-
03T15:27:05.6668481-05:00","Guest":{"Id":"afcb8184-2acf-4852-b04f-
b5ceecafed12","FirstName":"Delilah","LastName":"Smith","FoodAllergies":"peanut
allergy","Loyalty":{"LoyaltyCardID":"A12345"}},"Visit":{"Id":"092fd1c8-5c40-4ae6-b542-
4fd1b1fe1828","IID":0,"GuestId":"afcb8184-2acf-4852-b04f-
b5ceecafed12","VisitType":"Walkin","VisitStatusID":3,"Size":4,"SourceID":1,"PartyMixSet
tings":{"Mixes":[{"QsrPartyMixTypeID":1,"Count":2},{"QsrPartyMixTypeID":2,"Count":2}]},
"NotificationType":"Pager","PagerId":4,"LastExceptionTypeID":null,"Notes":"Would like a
window
seat","QuickNote":null,"TableName":null,"CompletedByEod":false,"ArrivalTime":"2025-11-
03T14:46:48.6533811-05:00","CompletedTime":null,"CreationTime":"2025-11-
03T14:46:48.6533811-
05:00","PagedTime":null,"SeatedTime":null,"CanceledTime":null,"VisitTables":null,"Estim
atedArrivalTime":null,"RecoveredTime":null,"CheckBackTime":null,"CheckedBackTime":null,
"AutoNoShowTime":null,"OnHoldTime":null,"PreassignedTime":null,"CheckStartedTime":null,
"DrinksOrderedTime":null,"AppetizersOrderedTime":null,"EntreesOrderedTime":null,"Desser
tsOrderedTime":null,"CheckPrintedTime":null,"CheckPaidTime":null,"CheckClosedTime":null
,"VisitSeatingPreferences":null,"PrintCheckBackChit":false,"CheckBackChitQuoteText":nul
l,"TransactionNumber":null,"OccasionDescription":null,"ClearReasonID":null,"ClearReason
Description":null,"PreassignedTableName":null,"IsWaited":false,"ServerName":null,"Quote
String":"Now Seating","ConsumerQuoteString":"Now
Seating","QuoteValueLow":0,"QuoteValueHigh":0,"GeneratedQuoteValue":0,"GeneratedQuoteTe
xt":"Now
Seating","ConfirmationNumber":null,"ExternalID":null,"PreassignedStationId":null,"Seati
ngAreaName":null,"SeatingAreaId":null,"PeriodId":null,"CustomValues":null,"QuickNotes":
[{"UID":"44e74d86-2d02-4f45-a9f6-
909ac3ec12e2","Description":"Children","Value":null,"QuickNoteUID":"47c74e61-2ebc-4385-
97c9-
aa6e236a033c"}],"TablesAvailableOnArrival":true,"IsVerified":false,"AssignedStationUID"
:null,"AssignedSessionUID":null,"TransactionUID":null,"Proximities":null,"GuestRequest"
:null,"PartnerId":null,"VisitCarryoutInfo":null,"TurnTimes":null,"VisitKitchenTransacti
onInfo":null,"LastUpdate":"2025-11-03T15:27:05.6668481-05:00","ServerLastUpdate":"0001-
01-01T00:00:00+00:00","SyncSource":"Backoffice-NUpc/pWXsU+rlNq18PBt3g=="}}
```

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Visit Seated

```
   X-Original-Forwarded-For: xxxxx.xxxxxxx.net
   Content-Length: 222
   X-Forwarded-Host: xxxxx.xxxxxxx.net
   X-Qsr-Event: Seated
   X-Scheme: https
   X-Request-Id: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Accept: application/json
   Host: xxxxx.xxxxxxx.net
   X-Qsr-Siteuid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Content-Type: application/json; charset=utf-8
   X-Qsr-Deliveryid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   X-Original-Uri: /u78kkxu7

{"EventID":"f1a4bc3b-a391-442a-9a36-a7cb402a130c","SiteUID":"4ca5571e-f20b-48ac-a06d-
636db99e3737","VisitID":"53a11198-6c4d-4206-b43c-
dde3523b75b7","EventType":"VisitSeated","Timestamp":"2025-11-03T15:33:56.9964913-
05:00","Guest":{"Id":"afcb8184-2acf-4852-b04f-
b5ceecafed12","FirstName":"Delilah","LastName":"Smith","FoodAllergies":"peanut
allergy","Loyalty":{"LoyaltyCardID":"A12345"}},"Visit":{"Id":"53a11198-6c4d-4206-b43c-
dde3523b75b7","IID":0,"GuestId":"afcb8184-2acf-4852-b04f-
b5ceecafed12","VisitType":"Reservation","VisitStatusID":8,"Size":4,"SourceID":1,"PartyMi
xSettings":{"Mixes":[{"QsrPartyMixTypeID":1,"Count":2},{"QsrPartyMixTypeID":2,"Count":2}
]},"NotificationType":"SMS","PagerId":null,"LastExceptionTypeID":null,"Notes":"Would
like a window
seat","QuickNote":null,"TableName":null,"CompletedByEod":false,"ArrivalTime":"2025-11-
03T14:50:15.7980723-05:00","CompletedTime":null,"CreationTime":"2025-11-
03T14:49:43.108101-05:00","PagedTime":null,"SeatedTime":"2025-11-03T15:33:56.9615171-
05:00","CanceledTime":null,"VisitTables":[{"Key":"e81ef4cb-1823-4ee4-a676-
ccc4120f208d","VisitId":"53a11198-6c4d-4206-b43c-dde3523b75b7","TableKey":"47a06fac-
1df7-415c-bd16-
6acd73cef544","QsrVisitTableTypeId":1,"IsActive":true,"IsCurrent":true,"StartTime":"2025
-11-03T15:33:56.9615171-05:00","EndTime":null},{"Key":"95a92577-0e21-4f23-be88-
73e2b9c71139","VisitId":"53a11198-6c4d-4206-b43c-dde3523b75b7","TableKey":"a468a4c6-
fe32-4cd2-84d2-
ff0f40c709de","QsrVisitTableTypeId":1,"IsActive":true,"IsCurrent":true,"StartTime":"2025
-11-03T15:33:56.9615171-05:00","EndTime":null}],"EstimatedArrivalTime":"2025-11-
03T17:00:00-
05:00","RecoveredTime":null,"CheckBackTime":null,"CheckedBackTime":null,"AutoNoShowTime"
:null,"OnHoldTime":null,"PreassignedTime":null,"CheckStartedTime":null,"DrinksOrderedTim
e":null,"AppetizersOrderedTime":null,"EntreesOrderedTime":null,"DessertsOrderedTime":nul
l,"CheckPrintedTime":null,"CheckPaidTime":null,"CheckClosedTime":null,"VisitSeatingPrefe
rences":null,"PrintCheckBackChit":false,"CheckBackChitQuoteText":null,"TransactionNumber
":null,"OccasionDescription":"Birthday","ClearReasonID":null,"ClearReasonDescription":nu
ll,"PreassignedTableName":null,"IsWaited":false,"ServerName":null,"QuoteString":null,"Co
nsumerQuoteString":null,"QuoteValueLow":null,"QuoteValueHigh":null,"GeneratedQuoteValue"
:null,"GeneratedQuoteText":null,"ConfirmationNumber":"6CYTTC","ExternalID":null,"Preassi
gnedStationId":null,"SeatingAreaName":"Restaurant","SeatingAreaId":1819,"PeriodId":null,
"CustomValues":[{"Name":"Custom A","Value":"custom value a","UID":"21214b99-909d-4584-
81df-b2292e3c9228","Sort":0},{"Name":"Custom B","Value":"custom value
b","UID":"d87d85f1-53c6-44df-b828-
f01eeb362c4c","Sort":1}],"QuickNotes":[{"UID":"4cc578c2-0289-4636-b5b1-
fb509be80746","Description":"Children","Value":"2","QuickNoteUID":"47c74e61-2ebc-4385-
97c9-
aa6e236a033c"}],"TablesAvailableOnArrival":false,"IsVerified":false,"AssignedStationUID"
:null,"AssignedSessionUID":null,"TransactionUID":null,"Proximities":null,"GuestRequest":
"","PartnerId":null,"VisitCarryoutInfo":null,"TurnTimes":null,"VisitKitchenTransactionIn
fo":null,"LastUpdate":"2025-11-03T15:33:56.9964913-05:00","ServerLastUpdate":"0001-01-
01T00:00:00+00:00","SyncSource":"Backoffice-NUpc/pWXsU+rlNq18PBt3g=="}}
```

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Visit Partially Seated

```
   X-Original-Forwarded-For: xxxxx.xxxxxxx.net
   Content-Length: 230
   X-Forwarded-Host: xxxxx.xxxxxxx.net
   X-Qsr-Event: Seated
   X-Scheme: https
   X-Request-Id: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Accept: application/json
   Host: xxxxx.xxxxxxx.net
   X-Qsr-Siteuid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Content-Type: application/json; charset=utf-8
   X-Qsr-Deliveryid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   X-Original-Uri: /13354e01

{"EventID":"5d1f0f44-fc85-49f8-86ee-3e25d7b99b78","SiteUID":"4ca5571e-f20b-48ac-a06d-
636db99e3737","VisitID":"53a11198-6c4d-4206-b43c-
dde3523b75b7","EventType":"VisitPartiallySeated","Timestamp":"2025-11-
03T15:35:37.975331-05:00","Guest":{"Id":"afcb8184-2acf-4852-b04f-
b5ceecafed12","FirstName":"Delilah","LastName":"Smith","FoodAllergies":"peanut
allergy","Loyalty":{"LoyaltyCardID":"A12345"}},"Visit":{"Id":"53a11198-6c4d-4206-b43c-
dde3523b75b7","IID":0,"GuestId":"afcb8184-2acf-4852-b04f-
b5ceecafed12","VisitType":"Reservation","VisitStatusID":8,"Size":4,"SourceID":1,"PartyMi
xSettings":{"Mixes":[{"QsrPartyMixTypeID":1,"Count":2},{"QsrPartyMixTypeID":2,"Count":2}
]},"NotificationType":"SMS","PagerId":null,"LastExceptionTypeID":null,"Notes":"Would
like a window
seat","QuickNote":null,"TableName":null,"CompletedByEod":false,"ArrivalTime":"2025-11-
03T14:50:15.7980723-05:00","CompletedTime":null,"CreationTime":"2025-11-
03T14:49:43.108101-05:00","PagedTime":null,"SeatedTime":"2025-11-03T15:33:56.9615171-
05:00","CanceledTime":null,"VisitTables":[{"Key":"e81ef4cb-1823-4ee4-a676-
ccc4120f208d","VisitId":"53a11198-6c4d-4206-b43c-dde3523b75b7","TableKey":"47a06fac-
1df7-415c-bd16-
6acd73cef544","QsrVisitTableTypeId":1,"IsActive":true,"IsCurrent":true,"StartTime":"2025
-11-03T15:33:56.9615171-05:00","EndTime":null},{"Key":"95a92577-0e21-4f23-be88-
73e2b9c71139","VisitId":"53a11198-6c4d-4206-b43c-dde3523b75b7","TableKey":"a468a4c6-
fe32-4cd2-84d2-
ff0f40c709de","QsrVisitTableTypeId":1,"IsActive":true,"IsCurrent":true,"StartTime":"2025
-11-03T15:33:56.9615171-05:00","EndTime":null}],"EstimatedArrivalTime":"2025-11-
03T17:00:00-
05:00","RecoveredTime":null,"CheckBackTime":null,"CheckedBackTime":null,"AutoNoShowTime"
:null,"OnHoldTime":null,"PreassignedTime":null,"CheckStartedTime":null,"DrinksOrderedTim
e":null,"AppetizersOrderedTime":null,"EntreesOrderedTime":null,"DessertsOrderedTime":nul
l,"CheckPrintedTime":null,"CheckPaidTime":null,"CheckClosedTime":null,"VisitSeatingPrefe
rences":null,"PrintCheckBackChit":false,"CheckBackChitQuoteText":null,"TransactionNumber
":null,"OccasionDescription":"Birthday","ClearReasonID":null,"ClearReasonDescription":nu
ll,"PreassignedTableName":null,"IsWaited":false,"ServerName":null,"QuoteString":null,"Co
nsumerQuoteString":null,"QuoteValueLow":null,"QuoteValueHigh":null,"GeneratedQuoteValue"
:null,"GeneratedQuoteText":null,"ConfirmationNumber":"6CYTTC","ExternalID":null,"Preassi
gnedStationId":null,"SeatingAreaName":"Restaurant","SeatingAreaId":1819,"PeriodId":null,
"CustomValues":[{"Name":"Custom A","Value":"custom value a","UID":"21214b99-909d-4584-
81df-b2292e3c9228","Sort":0},{"Name":"Custom B","Value":"custom value
b","UID":"d87d85f1-53c6-44df-b828-
f01eeb362c4c","Sort":1}],"QuickNotes":[{"UID":"4cc578c2-0289-4636-b5b1-
fb509be80746","Description":"Children","Value":"2","QuickNoteUID":"47c74e61-2ebc-4385-
97c9-
aa6e236a033c"}],"TablesAvailableOnArrival":false,"IsVerified":false,"AssignedStationUID"
:null,"AssignedSessionUID":null,"TransactionUID":null,"Proximities":null,"GuestRequest":
"","PartnerId":null,"VisitCarryoutInfo":null,"TurnTimes":null,"VisitKitchenTransactionIn
fo":null,"LastUpdate":"2025-11-03T15:35:37.975331-05:00","ServerLastUpdate":"0001-01-
01T00:00:00+00:00","SyncSource":"Backoffice-NUpc/pWXsU+rlNq18PBt3g=="}}
```

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Visit Completed

```
X-Original-Forwarded-For: xxxxx.xxxxxxx.net
Content-Length: 225
X-Forwarded-Host: xxxxx.xxxxxxx.net
X-Qsr-Event: Cleared
X-Scheme: https
X-Request-Id: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
Accept: application/json
Host: xxxxx.xxxxxxx.net
X-Qsr-Siteuid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
Content-Type: application/json; charset=utf-8
X-Qsr-Deliveryid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
X-Original-Uri: /13354e01

{"EventID":"18d39091-41ba-44fe-9ed7-2d1461a74d07","SiteUID":"4ca5571e-f20b-48ac-a06d-
636db99e3737","VisitID":"53a11198-6c4d-4206-b43c-
dde3523b75b7","EventType":"VisitCompleted","Timestamp":"2025-11-03T15:37:46.3004489-
05:00","Guest":{"Id":"afcb8184-2acf-4852-b04f-
b5ceecafed12","FirstName":"Delilah","LastName":"Smith","FoodAllergies":"peanut
allergy","Loyalty":{"LoyaltyCardID":"A12345"}},"Visit":{"Id":"53a11198-6c4d-4206-
b43c-dde3523b75b7","IID":0,"GuestId":"afcb8184-2acf-4852-b04f-
b5ceecafed12","VisitType":"Reservation","VisitStatusID":11,"Size":4,"SourceID":1,"Par
tyMixSettings":{"Mixes":[{"QsrPartyMixTypeID":1,"Count":2},{"QsrPartyMixTypeID":2,"Co
unt":2}]},"NotificationType":"SMS","PagerId":null,"LastExceptionTypeID":null,"Notes":
"Would like a window
seat","QuickNote":null,"TableName":null,"CompletedByEod":false,"ArrivalTime":"2025-
11-03T14:50:15.7980723-05:00","CompletedTime":"2025-11-03T15:37:46.2774181-
05:00","CreationTime":"2025-11-03T14:49:43.108101-
05:00","PagedTime":null,"SeatedTime":"2025-11-03T15:33:56.9615171-
05:00","CanceledTime":null,"VisitTables":[{"Key":"e81ef4cb-1823-4ee4-a676-
ccc4120f208d","VisitId":"53a11198-6c4d-4206-b43c-dde3523b75b7","TableKey":"47a06fac-
1df7-415c-bd16-
6acd73cef544","QsrVisitTableTypeId":1,"IsActive":false,"IsCurrent":true,"StartTime":"
2025-11-03T15:33:56.9615171-05:00","EndTime":"2025-11-03T15:37:46.2774181-
05:00"},{"Key":"95a92577-0e21-4f23-be88-73e2b9c71139","VisitId":"53a11198-6c4d-4206-
b43c-dde3523b75b7","TableKey":"a468a4c6-fe32-4cd2-84d2-
ff0f40c709de","QsrVisitTableTypeId":1,"IsActive":false,"IsCurrent":true,"StartTime":"
2025-11-03T15:33:56.9615171-05:00","EndTime":"2025-11-03T15:37:46.2774181-
05:00"}],"EstimatedArrivalTime":"2025-11-03T17:00:00-
05:00","RecoveredTime":null,"CheckBackTime":null,"CheckedBackTime":null,"AutoNoShowTi
me":null,"OnHoldTime":null,"PreassignedTime":null,"CheckStartedTime":null,"DrinksOrde
redTime":null,"AppetizersOrderedTime":null,"EntreesOrderedTime":null,"DessertsOrdered
Time":null,"CheckPrintedTime":null,"CheckPaidTime":null,"CheckClosedTime":null,"Visit
SeatingPreferences":null,"PrintCheckBackChit":false,"CheckBackChitQuoteText":null,"Tr
ansactionNumber":null,"OccasionDescription":"Birthday","ClearReasonID":null,"ClearRea
sonDescription":null,"PreassignedTableName":null,"IsWaited":false,"ServerName":null,"
QuoteString":null,"ConsumerQuoteString":null,"QuoteValueLow":null,"QuoteValueHigh":nu
ll,"GeneratedQuoteValue":null,"GeneratedQuoteText":null,"ConfirmationNumber":"6CYTTC"
,"ExternalID":null,"PreassignedStationId":null,"SeatingAreaName":"Restaurant","Seatin
gAreaId":1819,"PeriodId":null,"CustomValues":[{"Name":"Custom A","Value":"custom
value a","UID":"21214b99-909d-4584-81df-b2292e3c9228","Sort":0},{"Name":"Custom
B","Value":"custom value b","UID":"d87d85f1-53c6-44df-b828-
f01eeb362c4c","Sort":1}],"QuickNotes":[{"UID":"4cc578c2-0289-4636-b5b1-
fb509be80746","Description":"Children","Value":"2","QuickNoteUID":"47c74e61-2ebc-
4385-97c9-
aa6e236a033c"}],"TablesAvailableOnArrival":false,"IsVerified":false,"AssignedStationU
ID":null,"AssignedSessionUID":null,"TransactionUID":null,"Proximities":null,"GuestReq
uest":"","PartnerId":null,"VisitCarryoutInfo":null,"TurnTimes":null,"VisitKitchenTran
sactionInfo":null,"LastUpdate":"2025-11-03T15:37:46.3004489-
05:00","ServerLastUpdate":"0001-01-01T00:00:00+00:00","SyncSource":"Backoffice-
NUpc/pWXsU+rlNq18PBt3g=="}}
```

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Visit No Showed

```
   X-Original-Forwarded-For: xxxxx.xxxxxxx.net
   Content-Length: 222
   X-Forwarded-Host: xxxxx.xxxxxxx.net
   X-Qsr-Event: Cleared
   X-Scheme: https
   X-Request-Id: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Accept: application/json
   Host: xxxxx.xxxxxxx.net
   X-Qsr-Siteuid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Content-Type: application/json; charset=utf-8
   X-Qsr-Deliveryid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   X-Original-Uri: /13354e01

{"EventID":"a8b4c2ef-06c9-417d-a877-01063f323d06","SiteUID":"4ca5571e-f20b-48ac-a06d-
636db99e3737","VisitID":"e0c7bf98-2729-4559-855a-
9c0051518435","EventType":"VisitNoShow","Timestamp":"2025-11-03T15:41:03.7710219-
05:00","Guest":{"Id":"afcb8184-2acf-4852-b04f-
b5ceecafed12","FirstName":"Delilah","LastName":"Smith","FoodAllergies":"peanut
allergy","Loyalty":{"LoyaltyCardID":"A12345"}},"Visit":{"Id":"e0c7bf98-2729-4559-855a-
9c0051518435","IID":0,"GuestId":"afcb8184-2acf-4852-b04f-
b5ceecafed12","VisitType":"Reservation","VisitStatusID":4,"Size":4,"SourceID":1,"PartyM
ixSettings":{"Mixes":[{"QsrPartyMixTypeID":1,"Count":2},{"QsrPartyMixTypeID":2,"Count":
2}]},"NotificationType":"SMS","PagerId":null,"LastExceptionTypeID":null,"Notes":"","Qui
ckNote":null,"TableName":null,"CompletedByEod":false,"ArrivalTime":null,"CompletedTime"
:"2025-11-03T15:41:03.7680291-05:00","CreationTime":"2025-11-03T15:39:24.61697-
05:00","PagedTime":null,"SeatedTime":null,"CanceledTime":null,"VisitTables":null,"Estim
atedArrivalTime":"2025-11-03T15:30:00-05:00","RecoveredTime":"2025-11-
03T15:40:41.301857-
05:00","CheckBackTime":null,"CheckedBackTime":null,"AutoNoShowTime":null,"OnHoldTime":n
ull,"PreassignedTime":null,"CheckStartedTime":null,"DrinksOrderedTime":null,"Appetizers
OrderedTime":null,"EntreesOrderedTime":null,"DessertsOrderedTime":null,"CheckPrintedTim
e":null,"CheckPaidTime":null,"CheckClosedTime":null,"VisitSeatingPreferences":null,"Pri
ntCheckBackChit":false,"CheckBackChitQuoteText":null,"TransactionNumber":null,"Occasion
Description":"Birthday","ClearReasonID":null,"ClearReasonDescription":null,"Preassigned
TableName":null,"IsWaited":false,"ServerName":null,"QuoteString":null,"ConsumerQuoteStr
ing":null,"QuoteValueLow":null,"QuoteValueHigh":null,"GeneratedQuoteValue":null,"Genera
tedQuoteText":null,"ConfirmationNumber":"9N1YEM","ExternalID":null,"PreassignedStationI
d":null,"SeatingAreaName":"Restaurant","SeatingAreaId":1819,"PeriodId":null,"CustomValu
es":null,"QuickNotes":[{"UID":"8baab193-f623-40ba-a90c-
f885f6c2931e","Description":"Children","Value":"2","QuickNoteUID":"47c74e61-2ebc-4385-
97c9-
aa6e236a033c"}],"TablesAvailableOnArrival":false,"IsVerified":false,"AssignedStationUID
":null,"AssignedSessionUID":null,"TransactionUID":null,"Proximities":null,"GuestRequest
":"","PartnerId":null,"VisitCarryoutInfo":null,"TurnTimes":null,"VisitKitchenTransactio
nInfo":null,"LastUpdate":"2025-11-03T15:41:03.7710219-05:00","ServerLastUpdate":"0001-
01-01T00:00:00+00:00","SyncSource":"Backoffice-NUpc/pWXsU+rlNq18PBt3g=="}}
```

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Visit Walked Away

```
   X-Original-Forwarded-For: xxxxx.xxxxxxx.net
   Content-Length: 223
   X-Forwarded-Host: xxxxx.xxxxxxx.net
   X-Qsr-Event: Cleared
   X-Scheme: https
   X-Request-Id: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Accept: application/json
   Host: xxxxx.xxxxxxx.net
   X-Qsr-Siteuid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Content-Type: application/json; charset=utf-8
   X-Qsr-Deliveryid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   X-Original-Uri: /13354e01

{"EventID":"93d8ccd8-1d6e-4c06-b416-6d159ba8ac71","SiteUID":"4ca5571e-f20b-48ac-a06d-
636db99e3737","VisitID":"e0c7bf98-2729-4559-855a-
9c0051518435","EventType":"VisitWalkAway","Timestamp":"2025-11-03T15:42:01.3105311-
05:00","Guest":{"Id":"afcb8184-2acf-4852-b04f-
b5ceecafed12","FirstName":"Delilah","LastName":"Smith","FoodAllergies":"peanut
allergy","Loyalty":{"LoyaltyCardID":"A12345"}},"Visit":{"Id":"e0c7bf98-2729-4559-855a-
9c0051518435","IID":0,"GuestId":"afcb8184-2acf-4852-b04f-
b5ceecafed12","VisitType":"Reservation","VisitStatusID":5,"Size":4,"SourceID":1,"PartyMi
xSettings":{"Mixes":[{"QsrPartyMixTypeID":1,"Count":2},{"QsrPartyMixTypeID":2,"Count":2}
]},"NotificationType":"SMS","PagerId":null,"LastExceptionTypeID":null,"Notes":"","QuickN
ote":null,"TableName":null,"CompletedByEod":false,"ArrivalTime":"2025-11-
03T15:41:53.333436-05:00","CompletedTime":"2025-11-03T15:42:01.3084989-
05:00","CreationTime":"2025-11-03T15:39:24.61697-
05:00","PagedTime":null,"SeatedTime":null,"CanceledTime":null,"VisitTables":null,"Estima
tedArrivalTime":"2025-11-03T15:30:00-05:00","RecoveredTime":"2025-11-
03T15:41:48.6124246-
05:00","CheckBackTime":null,"CheckedBackTime":null,"AutoNoShowTime":null,"OnHoldTime":nu
ll,"PreassignedTime":null,"CheckStartedTime":null,"DrinksOrderedTime":null,"AppetizersOr
deredTime":null,"EntreesOrderedTime":null,"DessertsOrderedTime":null,"CheckPrintedTime":
null,"CheckPaidTime":null,"CheckClosedTime":null,"VisitSeatingPreferences":null,"PrintCh
eckBackChit":false,"CheckBackChitQuoteText":null,"TransactionNumber":null,"OccasionDescr
iption":"Birthday","ClearReasonID":5,"ClearReasonDescription":"Joined
Party","PreassignedTableName":null,"IsWaited":false,"ServerName":null,"QuoteString":null
,"ConsumerQuoteString":null,"QuoteValueLow":null,"QuoteValueHigh":null,"GeneratedQuoteVa
lue":null,"GeneratedQuoteText":null,"ConfirmationNumber":"9N1YEM","ExternalID":null,"Pre
assignedStationId":null,"SeatingAreaName":"Restaurant","SeatingAreaId":1819,"PeriodId":n
ull,"CustomValues":null,"QuickNotes":[{"UID":"8baab193-f623-40ba-a90c-
f885f6c2931e","Description":"Children","Value":"2","QuickNoteUID":"47c74e61-2ebc-4385-
97c9-
aa6e236a033c"}],"TablesAvailableOnArrival":false,"IsVerified":false,"AssignedStationUID"
:null,"AssignedSessionUID":null,"TransactionUID":null,"Proximities":null,"GuestRequest":
"","PartnerId":null,"VisitCarryoutInfo":null,"TurnTimes":null,"VisitKitchenTransactionIn
fo":null,"LastUpdate":"2025-11-03T15:42:01.3105311-05:00","ServerLastUpdate":"0001-01-
01T00:00:00+00:00","SyncSource":"Backoffice-NUpc/pWXsU+rlNq18PBt3g=="}}
```

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Visit Canceled

```
   X-Original-Forwarded-For: xxxxx.xxxxxxx.net
   Content-Length: 224
   X-Forwarded-Host: xxxxx.xxxxxxx.net
   X-Qsr-Event: Cleared
   X-Scheme: https
   X-Request-Id: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Accept: application/json
   Host: xxxxx.xxxxxxx.net
   X-Qsr-Siteuid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   Content-Type: application/json; charset=utf-8
   X-Qsr-Deliveryid: xxxxxx-xxxx-xxxx-xxxx-xxxxxxxx
   X-Original-Uri: /13354e01

{"EventID":"d85587d0-b342-4787-9405-e3263ff968cd","SiteUID":"4ca5571e-f20b-48ac-a06d-
636db99e3737","VisitID":"e0c7bf98-2729-4559-855a-
9c0051518435","EventType":"VisitCanceled","Timestamp":"2025-11-03T15:39:36.9953086-
05:00","Guest":{"Id":"afcb8184-2acf-4852-b04f-
b5ceecafed12","FirstName":"Delilah","LastName":"Smith","FoodAllergies":"peanut
allergy","Loyalty":{"LoyaltyCardID":"A12345"}},"Visit":{"Id":"e0c7bf98-2729-4559-855a-
9c0051518435","IID":0,"GuestId":"afcb8184-2acf-4852-b04f-
b5ceecafed12","VisitType":"Reservation","VisitStatusID":13,"Size":4,"SourceID":1,"PartyM
ixSettings":{"Mixes":[{"QsrPartyMixTypeID":1,"Count":2},{"QsrPartyMixTypeID":2,"Count":2
}]},"NotificationType":"SMS","PagerId":null,"LastExceptionTypeID":null,"Notes":"","Quick
Note":null,"TableName":null,"CompletedByEod":false,"ArrivalTime":null,"CompletedTime":"2
025-11-03T15:39:36.9923574-05:00","CreationTime":"2025-11-03T15:39:24.61697-
05:00","PagedTime":null,"SeatedTime":null,"CanceledTime":"2025-11-03T15:39:36.9923574-
05:00","VisitTables":null,"EstimatedArrivalTime":"2025-11-03T17:00:00-
05:00","RecoveredTime":null,"CheckBackTime":null,"CheckedBackTime":null,"AutoNoShowTime"
:null,"OnHoldTime":null,"PreassignedTime":null,"CheckStartedTime":null,"DrinksOrderedTim
e":null,"AppetizersOrderedTime":null,"EntreesOrderedTime":null,"DessertsOrderedTime":nul
l,"CheckPrintedTime":null,"CheckPaidTime":null,"CheckClosedTime":null,"VisitSeatingPrefe
rences":null,"PrintCheckBackChit":false,"CheckBackChitQuoteText":null,"TransactionNumber
":null,"OccasionDescription":"Birthday","ClearReasonID":null,"ClearReasonDescription":nu
ll,"PreassignedTableName":null,"IsWaited":false,"ServerName":null,"QuoteString":null,"Co
nsumerQuoteString":null,"QuoteValueLow":null,"QuoteValueHigh":null,"GeneratedQuoteValue"
:null,"GeneratedQuoteText":null,"ConfirmationNumber":"9N1YEM","ExternalID":null,"Preassi
gnedStationId":null,"SeatingAreaName":"Restaurant","SeatingAreaId":1819,"PeriodId":null,
"CustomValues":null,"QuickNotes":[{"UID":"8baab193-f623-40ba-a90c-
f885f6c2931e","Description":"Children","Value":"2","QuickNoteUID":"47c74e61-2ebc-4385-
97c9-
aa6e236a033c"}],"TablesAvailableOnArrival":false,"IsVerified":false,"AssignedStationUID"
:null,"AssignedSessionUID":null,"TransactionUID":null,"Proximities":null,"GuestRequest":
"","PartnerId":null,"VisitCarryoutInfo":null,"TurnTimes":null,"VisitKitchenTransactionIn
fo":null,"LastUpdate":"2025-11-03T15:39:36.9953086-05:00","ServerLastUpdate":"0001-01-
01T00:00:00+00:00","SyncSource":"Backoffice-NUpc/pWXsU+rlNq18PBt3g=="}}
```

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Visit Notified

```
X-Original-Forwarded-For: xxxx.xxxxxx.net
Content-Length: 224
X-Forwarded-Host: xxxx.xxxxxx.net
X-Qsr-Event:  Notified
Request-Id:  [67f2a370-4f99a781clf9bba6.
X-Scheme:  https
X-Request-Id: xxxxxx-xxxx-xxxx-xxxx-xxxxxxx
Accept: application/json
Host: xxxx.xxxxxx.net
X-Qsr-Situid: xxxxx-xxxx-xxxx-xxxx-xxxxxxx
Content-Type: application/json; charset=utf-8
X-Qsr-Deliveryid:  xxxxx-xxxx-xxxx-xxxx-xxxxxxx
X-Original-URI: /13354e01

{"EventID":"08df6ca7-7cfe-4b9d-a3f7-47a025f3d911","SiteUID":"4ca5571e-f20b-48ac-a06d-
636db99e3737","VisitID":"092fd1c8-5c40-4ae6-b542-
4fd1b1fe1828","EventType":"VisitNotified","Timestamp":"2025-11-03T15:28:54.6233468-
05:00","Guest":{"Id":"afcb8184-2acf-4852-b04f-
b5ceecafed12","FirstName":"Delilah","LastName":"Smith","FoodAllergies":"peanut
allergy","Loyalty":{"LoyaltyCardID":"A12345"}},"Visit":{"Id":"092fd1c8-5c40-4ae6-b542-
4fd1b1fe1828","IID":0,"GuestId":"afcb8184-2acf-4852-b04f-
b5ceecafed12","VisitType":"Walkin","VisitStatusID":6,"Size":4,"SourceID":1,"PartyMixSet
tings":{"Mixes":[{"QsrPartyMixTypeID":1,"Count":2},{"QsrPartyMixTypeID":2,"Count":2}]},
"NotificationType":"None","PagerId":4,"LastExceptionTypeID":null,"Notes":"Would like a
window
seat","QuickNote":null,"TableName":null,"CompletedByEod":false,"ArrivalTime":"2025-11-
03T14:46:48.6533811-05:00","CompletedTime":null,"CreationTime":"2025-11-
03T14:46:48.6533811-05:00","PagedTime":"2025-11-03T15:28:54.6233468-
05:00","SeatedTime":null,"CanceledTime":null,"VisitTables":null,"EstimatedArrivalTime":
null,"RecoveredTime":null,"CheckBackTime":null,"CheckedBackTime":null,"AutoNoShowTime":
null,"OnHoldTime":null,"PreassignedTime":null,"CheckStartedTime":null,"DrinksOrderedTim
e":null,"AppetizersOrderedTime":null,"EntreesOrderedTime":null,"DessertsOrderedTime":nu
ll,"CheckPrintedTime":null,"CheckPaidTime":null,"CheckClosedTime":null,"VisitSeatingPre
ferences":null,"PrintCheckBackChit":false,"CheckBackChitQuoteText":null,"TransactionNum
ber":null,"OccasionDescription":null,"ClearReasonID":null,"ClearReasonDescription":null
,"PreassignedTableName":null,"IsWaited":false,"ServerName":null,"QuoteString":"Now
Seating","ConsumerQuoteString":"Now
Seating","QuoteValueLow":0,"QuoteValueHigh":0,"GeneratedQuoteValue":0,"GeneratedQuoteTe
xt":"Now
Seating","ConfirmationNumber":null,"ExternalID":null,"PreassignedStationId":null,"Seati
ngAreaName":null,"SeatingAreaId":null,"PeriodId":null,"CustomValues":[{"Name":"Custom
A","Value":"","UID":"2ff685a3-b99d-4072-85f7-6b50f4e4435c","Sort":0},{"Name":"Custom
B","Value":"","UID":"4c474a3f-d43f-4b50-9e3a-
1391f6dcbb6f","Sort":1}],"QuickNotes":[{"UID":"44e74d86-2d02-4f45-a9f6-
909ac3ec12e2","Description":"Children","Value":null,"QuickNoteUID":"47c74e61-2ebc-4385-
97c9-
aa6e236a033c"}],"TablesAvailableOnArrival":true,"IsVerified":false,"AssignedStationUID"
:null,"AssignedSessionUID":null,"TransactionUID":null,"Proximities":null,"GuestRequest"
:null,"PartnerId":null,"VisitCarryoutInfo":null,"TurnTimes":null,"VisitKitchenTransacti
onInfo":null,"LastUpdate":"2025-11-03T15:28:54.6233468-05:00","ServerLastUpdate":"0001-
01-01T00:00:00+00:00","SyncSource":"Backoffice-NUpc/pWXsU+rlNq18PBt3g=="}}
```

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Precalculated Quotes Webhook

The Precalculated Quotes Webhook publishes site quote data in near real time as it is synced up from the restaurant. Enterprise will send an HTTP POST request with the Precalculated Quote data to the user-configured URL when quote data is synced to Enterprise from ConnectSmart Server. A separate request to the webhook endpoint will be made for each site. This Webhook requires a minimum ConnectSmart version of 2021.6.

Configuration

To enable this webhook, the URL endpoints must be configured in the Enterprise. Please contact your Crunchtime Account Representative to provide your URL(s) for receiving Precalculated Quotes Webhook data. A URL will need to be registered for each Site or Concept within the Company, although the URL for each Site and/or Concept does not need to be unique. Changes to the Kitchen Status for each Site will be published to the specified URL when they occur.

Payload

Data should appear as follows:

HTTP Method: POST

HTTP Header: See table below

Custom HTTP Header

Name	Description	Value
X-QSR-Event	Event type of the Webhook message.	PrecalculatedQuotes
X-Qsr-Siteuid	SiteUID of the Site	XXXXXX-XXXX-XXXX-XXXX-XXXXXXXX

Custom HTTP Header

Description: Current Quotes from a single site for party sizes 1, 2, 3, 4, 5, 6, 7, 8, 9, 10,11,12.

Data: WebhookPrecalculatedQuotes

Data Fields of WebhookPrecalculatedQuote

Name	Data Type	Description
quoteData	Collection of WebhookQuotes	Collection of WebhookQuotes representing quotes per party size. See Data Fields of WebhookQuotes.

Data Fields of WebhookPrecalculatedQuote

Data Fields of WebhookQuotes

Name	Data Type	Description
quotes	Collection of WebhookQuotePerPartySize	Collection of WebhookQuotePerPartySize for party sizes 1,2,3,4,5,6,7,8,9,10,11,12. See Data Fields of WebhookQuotePerPartySize.

Data Fields of WebhookQuotes

Data Fields of WebhookQuotePerPartySize

Name	Data Type	Description
partySize	Integer	Number of guests within a party, for which the quote applies.
quote	Collection of WebhookQuote data	Collection of WebhookQuote data. See Data Fields of WebhookQuote.

Data Fields of WebhookQuotePerPartySize

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Data Fields of WebhookQuote

Name	Data Type	Description
quoteLow	Integer	Low quote range value as determined by your quoting settings.
quoteHigh	Integer	High quote range value as determined by your quoting settings.
siteQuoteString	String	“Exact Quote Label” configured for the quote time.
consumerQuoteString	String	“Quote Range Label” configured for the quote time.
exactQuote	Integer	Exact quote value generated by the system.
checkBackTime	Integer	*Unused by Crunchtime applications. Configurable value to provide to party to check on their wait time.*
autoNoShowTime	Integer	*Unused by Crunchtime applications. Configurable value for when to automatically no show a visit after check back time.*
guestChitString	String	Configurable quote text to print on guest printer receipt.

Data Fields of WebhookQuote

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Sample Webhook Data


```
{
"quoteData": {
        "quotes": [
        {
                "partySize": 1,
                "quote": {
                        "quoteLow": 1,
                        "quoteHigh": 5,
                        "siteQuoteString": "5 minutes",
                        "consumerQuoteString": "1 - 5 minutes",
                        "exactQuote": 5,
                        "checkBackTime": 0,
                        "autoNoShowTime": 0,
                        "guestChitString": "About 5 minutes"
                        }
                },
                {
                "partySize": 2,
                "quote": {
                        "quoteLow": 1,
                        "quoteHigh": 5,
                        "siteQuoteString": "5 minutes",
                        "consumerQuoteString": "1 - 5 minutes",
                        "exactQuote": 5,
                        "checkBackTime": 0,
                        "autoNoShowTime": 0,
                        "guestChitString": "About 5 minutes"
                }
                },
                {
                "partySize": 3,
                "quote": {
                        "quoteLow": 10,
                        "quoteHigh": 15,
                        "siteQuoteString": "About 15 minutes",
                        "consumerQuoteString": "10 - 15 minutes",
                        "exactQuote": 15,
                        "checkBackTime": 0,
                        "autoNoShowTime": 0,
                        "guestChitString": "About 15 minutes"
                }
                },
                {
                "partySize": 4,
                "quote": {
                        "quoteLow": 10,
                        "quoteHigh": 15,
                        "siteQuoteString": "About 15 minutes",
                        "consumerQuoteString": "10 - 15 minutes",
                        "exactQuote": 15,
                        "checkBackTime": 0,
                        "autoNoShowTime": 0,
                        "guestChitString": "About 15 minutes"
                }
                },
                {
                "partySize": 5,
                "quote": {
                        "quoteLow": 10,
                        "quoteHigh": 15,
                        "siteQuoteString": "About 15 minutes",
                        "consumerQuoteString": "10 - 15 minute
```

```
                "exactQuote": 15,
                "checkBackTime": 0,
                "autoNoShowTime": 0,
                "guestChitString": "About 15 minutes"
        }
        },
        {
        "partySize": 6,
        "quote": {
                "quoteLow": 25,
                "quoteHigh": 35,
                "siteQuoteString": "About 30 minutes",
                "consumerQuoteString": "25 - 35 minutes",
                "exactQuote": 30,
                "checkBackTime": 0,
                "autoNoShowTime": 0,
                "guestChitString": "About 30 minutes"
        }
        },
        {
        "partySize": 7,
        "quote": {
                "quoteLow": 25,
                "quoteHigh": 35,
                "siteQuoteString": "About 30 minutes",
                "consumerQuoteString": "25 - 35 minutes",
                "exactQuote": 30,
                "checkBackTime": 0,
                "autoNoShowTime": 0,
                "guestChitString": "About 30 minutes"
        }
        },
        {
        "partySize": 8,
                "quote": {
                "quoteLow": 25,
                "quoteHigh": 35,
                "siteQuoteString": "About 30 minutes",
                "consumerQuoteString": "25 - 35 minutes",
                "exactQuote": 30,
                "checkBackTime": 0,
                "autoNoShowTime": 0,
                "guestChitString": "About 30 minutes"
        }
        },
        {
        "partySize": 9,
        "quote": {
```


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```
                "quoteLow": 35,
                        "quoteHigh": 45,
                        "siteQuoteString": "About 45 minutes",
                        "consumerQuoteString": "35 - 45 minutes",
                        "exactQuote": 45,
                        "checkBackTime": 0,
                        "autoNoShowTime": 0,
                        "guestChitString": "About 45 minutes"
                }
                },
                {
                "partySize": 10,
                "quote": {
                        "quoteLow": 35,
                        "quoteHigh": 45,
                        "siteQuoteString": "About 45 minutes",
                        "consumerQuoteString": "35 - 45 minutes",
                        "exactQuote": 45,
                        "checkBackTime": 0,
                        "autoNoShowTime": 0,
                        "guestChitString": "About 45 minutes"
                }
                },
                {
                "partySize": 11,
                "quote": {
                "quoteLow": 35,
                "quoteHigh": 45,
                "siteQuoteString": "About 45 minutes",
                "consumerQuoteString": "35 - 45 minutes",
                "exactQuote": 45,
                "checkBackTime": 0,
                "autoNoShowTime": 0,
                "guestChitString": "About 45 minutes"
                }
                },
                {
                "partySize": 12,
                "quote": {
                        "quoteLow": 35,
                        "quoteHigh": 45,
                        "siteQuoteString": "About 45 minutes",

        "consumerQuoteString": "35 - 45 minutes",
                        "exactQuote": 45,
                        "checkBackTime": 0,
                        "autoNoShowTime": 0,
                        "guestChitString": "About 45 minutes"
                        }
                }
        ]
}
}
```


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