Ideas Portal

QuickStart Guide

Document Details

Document #: 160_CR1100_260528

Overview

This document outlines steps to create and track ideas for product improvements in our Aha! Ideas Portals.

Download the latest version of this document here:
https://links.crunchtime.com/QS-IdeasPortal

… or scan the QR code to the left.

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QUICKSTART GUIDE

Ideas Portal

Introduction

The Ideas Portals are where you can create and track ideas for product improvements, and view and act on ideas from other users. To make ideas easier to find, each product area has its own ideas portal:

- Inventory Management/Labor & Scheduling - http://crunchtime.ideas.aha.io/
- Operations Execution – https://zenput.ideas.aha.io/
- Learning & Development – https://talentlink.ideas.aha.io/
- Cruise - https://ctcruise.ideas.aha.io/
- Kitchen-Host - https://crunchtime-kitchen-host.ideas.aha.io/

Who Can Use It?

Anyone who is authorized to create a support ticket can request access to these portals.

What Can I Do?

- Request Access
- Visit Your Solution's Portal
- Review, Vote, and Comment on Ideas
- Add a New Idea
- Receive Updates on Ideas
- View the Roadmap

Why Should I Use It?

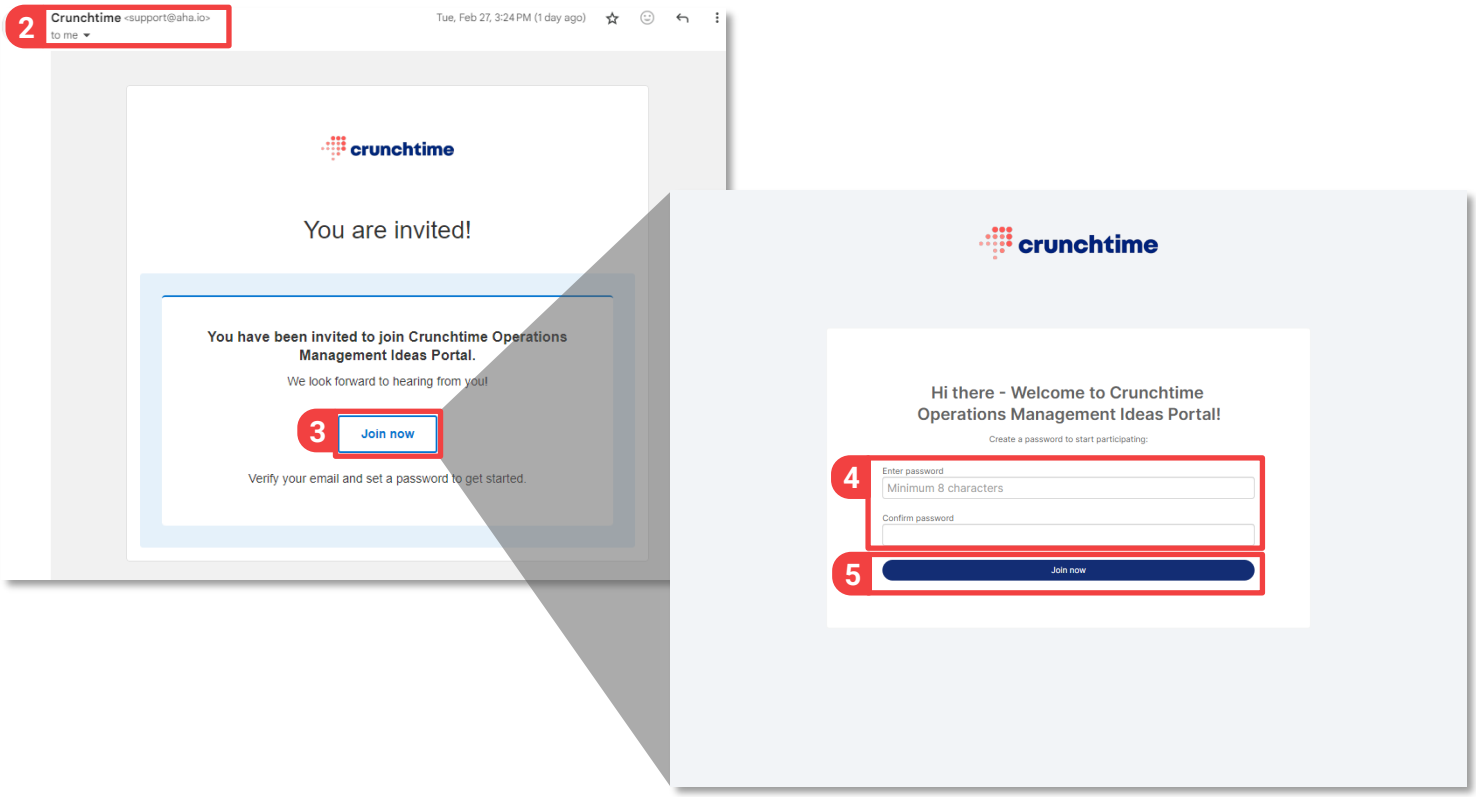
In an ever-changing industry, these ideas portals are the most efficient way for the Crunchtime community to come together, vote and comment on existing ideas, share new ones, and preview the strategic roadmap. By actively collaborating with the community, you're not only helping us discover new opportunities, you're making an impact on the ideas that matter most to you!

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Ideas Portal (Continued)

Request Access



1. To request access for Kitchen-Host open a support ticket at support@qsrautomations.com. For all other solutions email: support@crunchtime.com. Please be sure to list which portals you would like to access. For example:
    - **Subject line:** Customer Ideas Portal Access Request
    - **Text:** Hi, I would like to request access to the Customer Ideas Portal for [Product you use, e.g. "Kitchen" "Host" "Inventory" "Labor" "Operations Execution" "Teamworx"] for the following email addresses: youremail@email.com, anotheremail@email.com.

2. Once your request has been approved, check your email inbox for the Ideas Portal invite(s). You'll receive one invitation for each Ideas Portal enabled for your email address.
3. In the email, select *Join now*.
4. Create a password to access this Ideas Portal.
5. When finished, click *Join now* and you're in!

Repeat this process for any other Portals you'd like to access.

Important: Each portal is unique and requires a separate login. A best practice is to keep track of each portal's username and password separately. (Even if they are the same.)

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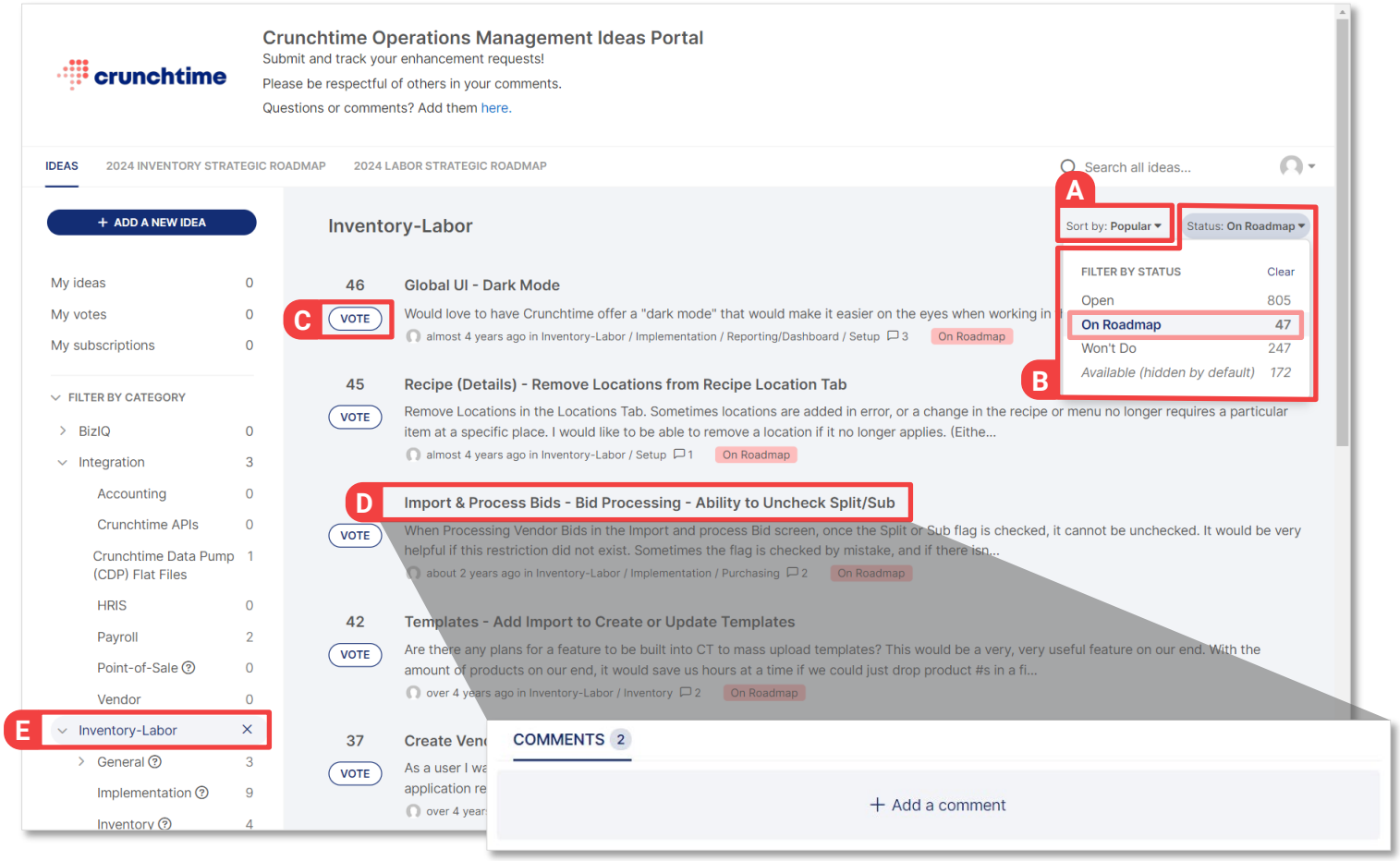
Aha!

Ideas Portal (Continued)

Visit Your Solution's Portal

- Inventory Management/Labor & Scheduling - http://crunchtime.ideas.aha.io/
- Operations Execution – https://zenput.ideas.aha.io/
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- Kitchen-Host - https://crunchtime-kitchen-host.ideas.aha.io/

Review, Vote, and Comment on Ideas



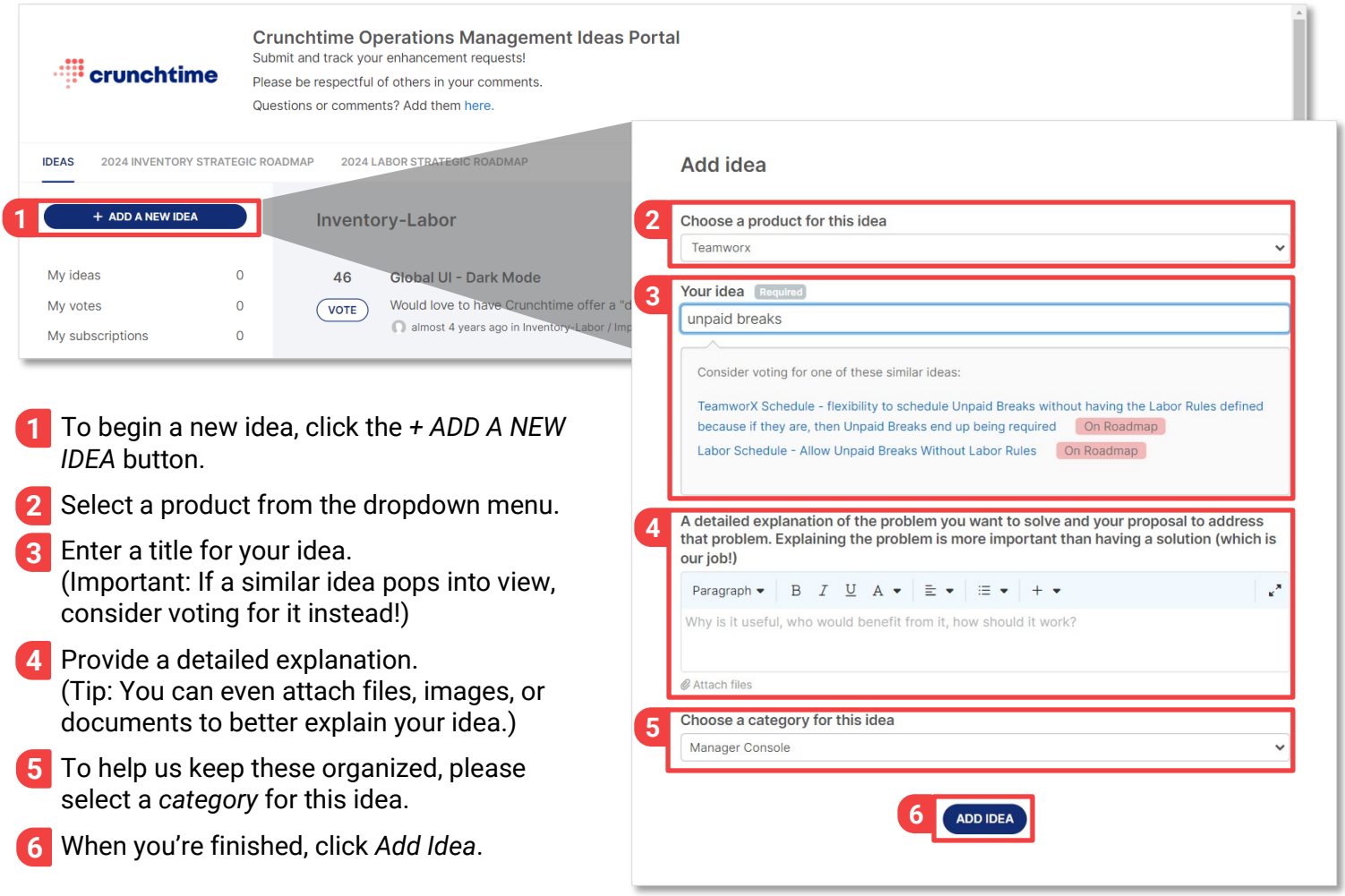
- **A** Select the *Sort by* dropdown to sort ideas by *Recent*, *Trending*, or *Popular*.
- **B** To see the ideas we hope to develop for future releases, click on the *Filter by Status* dropdown menu and select *On Roadmap*.
- **C** Show your support for an idea by clicking the *Vote* icon to its left.
- **D** Got a comment? Click the idea title to open up the idea detail screen, where you can comment.
- **E** View all ideas in a particular category by selecting one from the *Filter by Category* menu. (Tip: Choose sub-categories by selecting the disclosure (>) arrow.)

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Ideas Portal (Continued)

Add a New Idea



1. To begin a new idea, click the *+ ADD A NEW IDEA* button.
2. Select a product from the dropdown menu.
3. Enter a title for your idea.
   (Important: If a similar idea pops into view, consider voting for it instead!)
4. Provide a detailed explanation.
   (Tip: You can even attach files, images, or documents to better explain your idea.)
5. To help us keep these organized, please select a *category* for this idea.
6. When you're finished, click *Add Idea*.

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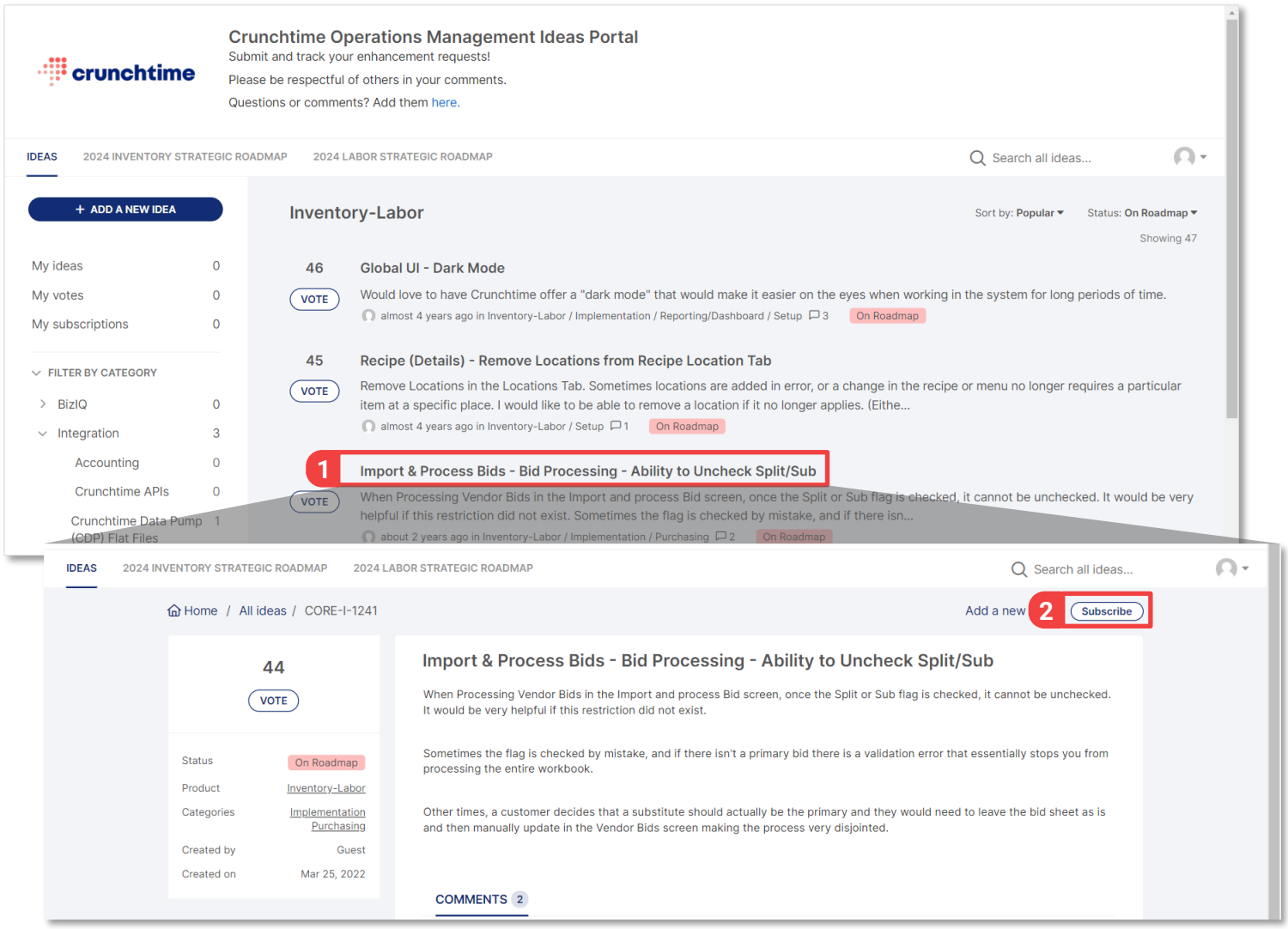
Ideas Portal (Continued)

Receive Updates on Ideas

You can receive email updates on ideas by subscribing to the ideas that matter most to you. In fact, you will **automatically** be subscribed to an idea if you do any of the following:

- Add an idea
- Vote on an idea
- Comment on an idea

You can also **manually** subscribe by selecting the *Subscribe* button within the idea itself:



1. Select an idea to view additional details.
2. Select *Subscribe* to receive email updates.

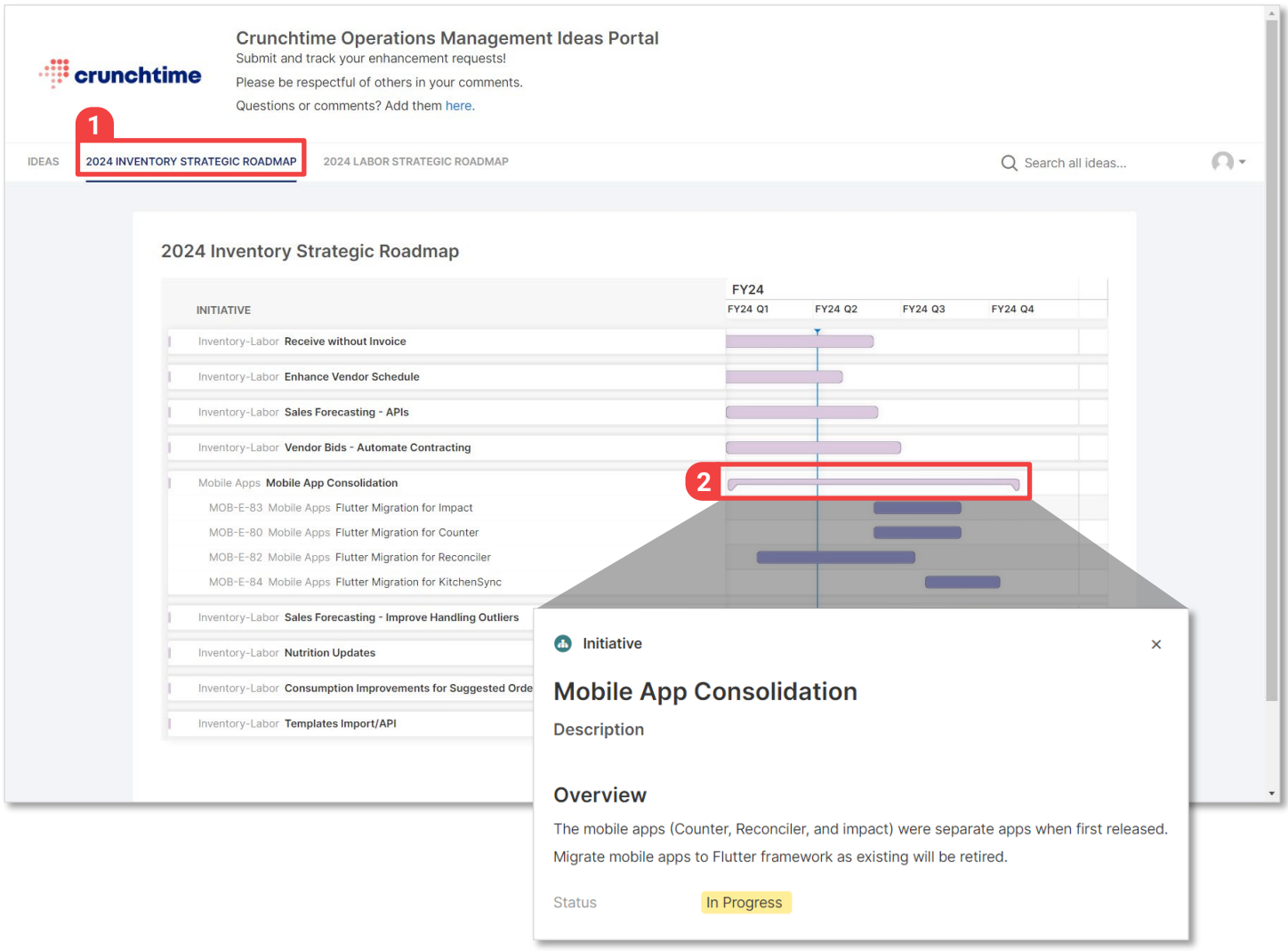
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Ideas Portal (Continued)

View the Roadmap

Want exclusive visibility into what's happening now and in the future? Check out our strategic roadmap:



1. Select your preferred roadmap tab.
2. Select any initiative in the roadmap for additional details.

Disclaimer: These software roadmaps are provided for informational purposes only. The timelines, features, and functionalities outlined are subject to change based on evolving market conditions, technological advancements, and shifting priorities. While we strive to adhere to the projected roadmap, unforeseen circumstances may impact the delivery schedule or scope of the software development. This roadmap does not constitute a binding agreement or guarantee of future feature releases. Users are encouraged to regularly check for updates and announcements regarding these software roadmaps.

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