Exclude Consumption in Net-Chef

Quick Start Guide

Document Details

Document #: 160_ECQS_260618
Release Version: 11.00.00.00 or higher
Version Release Date: October 2023

System Requirements

- Compatible browsers are: Chrome*, Edge, Firefox, Safari
- For additional requirements, click here: https://links.crunchtime.com/CT2026SystemRequirements

** Google Chrome is the preferred browser for accessing the Crunchtime solution.*

Overview

This document explains how to quickly flag and exclude unusual, outlier sales days so that temporary business spikes or drops do not distort future recommendations for purchasing and production.

Download the latest version of this document here:
https://links.crunchtime.com/NCQS-ExcludeConsumption

… or scan the QR code to the left.

Related User Group Permissions

Screen Name	Control Name	Description
NC-Exclude Consumption Days	Edit/Save	Controls whether users can create entries for Excluded Consumption.

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Overview

Sometimes factors out of your control throw normal operations out of sync (e.g., an international sporting event, local festival, temporary roadwork blockages, or unexpected power outages).

When these one-off events occur, your consumption and sales data are dramatically different than expected, creating extreme spikes or severe drops that do not represent your everyday business.

If left alone, Net-Chef's projected consumption and sales forecasts will incorporate these outliers, causing downstream issues for your store:

- **Skewed Recommended Orders**: The system may recommend ordering too much inventory (causing high food waste, bloated inventory costs, and overcrowded shelf space) or too little (causing critical stockouts on key ingredients and frustrated guests).
- **Inaccurate Recommended Production:** Your prep suggestions will not match actual demand, leading to food waste on over-prepped items or slow ticket times when staff are caught under-prepped.
- **Inaccurate Labor Scheduling**: Projected sales and guest counts will be distorted, leaving your shifts over- or under-staffed.

By managing Excluded Consumption, you flag these anomaly days. This instructs Net-Chef to ignore that specific day's data when calculating future sales forecasts and purchasing recommendations, ensuring your projections remain highly accurate.

What Happens to Your Data?

When you save an "Excluded Consumption" date, Net-Chef automatically adjusts how it handles that day's data behind the scenes:

What *IS* Affected (Projections Ignore These Dates)

- **Projected Sales:** This day's sales and item consumption are completely ignored for future baseline forecast calculations.
- **4-Week Averages:** If you exclude a specific Saturday, Net-Chef's 4-week moving average calculation will skip that Saturday. It will seamlessly average the other 3 eligible Saturdays, preventing the outlier from artificially boosting or lowering your upcoming prep and order suggestions.
- **Year-over-Year (YoY) Trend Factors:** The day is excluded from historical growth-rate calculations so it does not distort projections for the same period next year.

What is NOT Affected (Financial & Audit Data Is Safe)

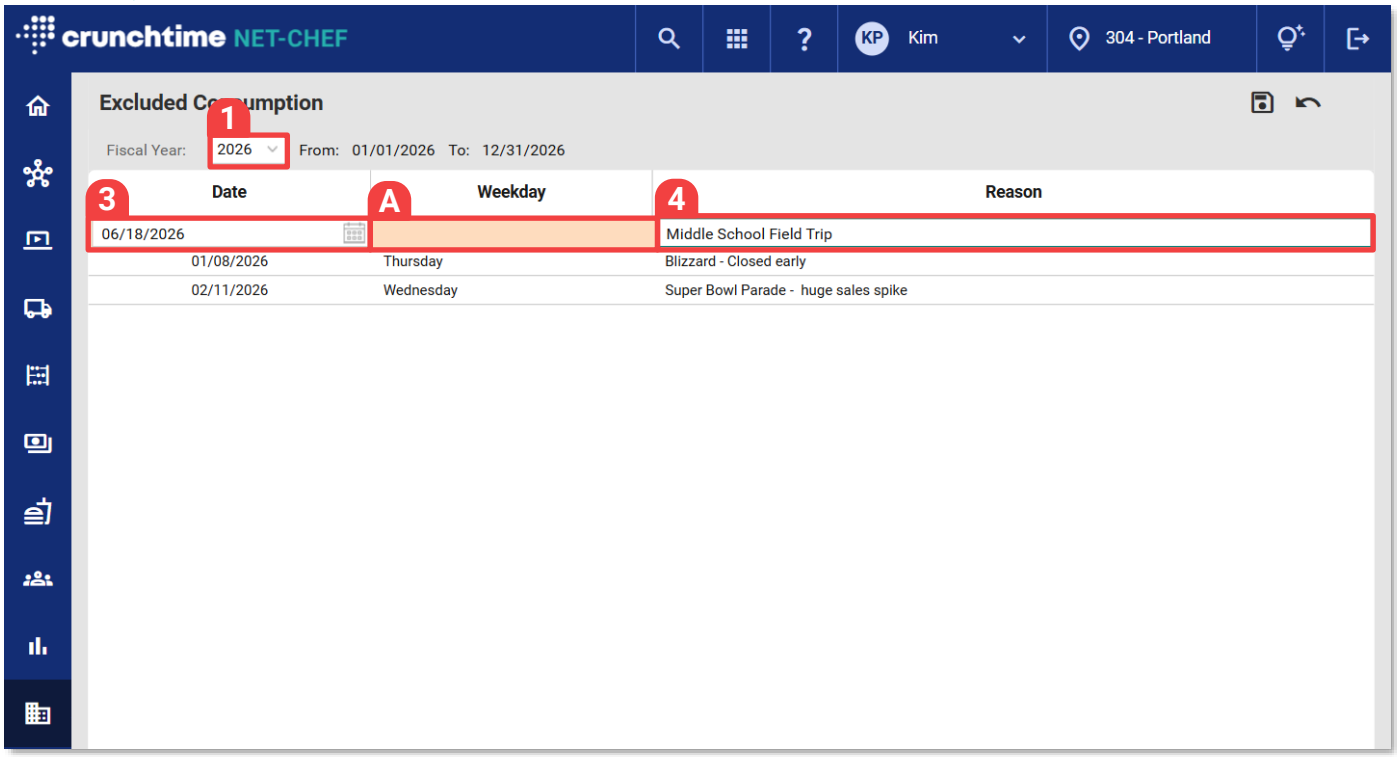
- **Raw Financial Data:** Flagging a day as "Excluded" never deletes your raw data. Your actual sales, transaction counts, and guest counts remain safely stored for financial and auditing reports. It is only ignored for forecasting purposes.

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Exclude Consumption in Net-Chef

Create a New Excluded Consumption Entry

Net-Chef > Administration: Excluded Consumption



1. Use the *Fiscal Year* dropdown to select the correct *Fiscal Year* for the date you want to exclude.
2. Select the *Add* (+ icon) to create a new row.
3. Select the affected date you want to exclude.
   - A. The Weekday is filled in automatically after finishing your entry.
4. Provide a brief *Reason* why you are excluding that day (e.g. "Last Day of School – Huge Sales Spike).
5. Select the *Disk* (Save) icon to save this entry.

Tip: This can also be maintained at the admin level in Enterprise Manager. With the Financial Calendar: Excluded Consumption permission enabled, an admin can create Excluded Consumption entries for any location. Once entered for a single location, Excluded Consumption days can be copied to other locations.

Exclude Consumption in Net-Chef

Common Scenarios

Use this guide to decide when and how to exclude a day in Net-Chef:

Event	Should I Exclude It?	Suggested Reason	Outcome
Unexpected Store Closure (e.g., power failure, severe plumbing leak, gas line issue)	**Yes**	"Power Failure - Closed at 1 PM"	Prevents Net-Chef from assuming your demand has permanently dropped, avoiding under-ordering on your next critical purchase order.
Severe Weather (e.g., blizzard, hurricane evacuation, extreme storm closing roads)	**Yes**	"Blizzard - Store Closed / Minimal Sales"	Keeps your baseline normal. The system won't lower future recommended orders thinking you have lost customers.
One-Off Local Festival / Event (e.g., hosting a block party, parade routing directly past your store)	**Yes**	"Downtown Parade Route Spike"	Prevents the system from projecting inflated demand for the same weekday next month, saving you from severe waste on perishable prep.
POS Sync Failure (e.g., duplicate sales files uploaded, or corrupt menu mix data)	**Yes**	"POS Data Sync Corruption"	Protects forecast accuracy from corrupt or double-counted sales transactions until technical support resolves the upload.
National Holiday (e.g., Thanksgiving, Christmas Day)	**No (Check with Corporate)**	N/A	Net-Chef often has separate holiday planning profiles. Check your corporate guidelines before manually excluding scheduled holiday closures.

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