Licensing and Deployment: Using the ControlCenter.Portal

Reference Guide

Document Details

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Overview

This document explains how to take advantage of self-service Licensing and Deployment of Crunchtime Kitchen, Host, and ControlPoint solutions.

Installation of a Hub.Agent is required PRIOR TO using the self-service Licensing and Deployment for the first time.

Download the latest version of this document here:
https://links.crunchtime.com/LDRG-UsingControlCenterPortal

… or scan the QR code to the left.

Related Documentation

- Install Hub.Agent Guide: https://links.crunchtime.com/HAIG-InstallHubAgent
- Build a Deployment Package Setup Guide: https://links.crunchtime.com/LDSG-BuildDeploymentPackage

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Getting Started

Overview

The ControlCenter.Portal supports deployment of software and license installs, as well as renewals and upgrades. A Hub.Agent is required to maintain licensing on servers running the Kitchen, Host, and ControlPoint solutions. *Installation of solutions does not change once deployment is completed.*

Ensure Access to ControlCenter Portal

What you need to know:

- Access and functionality in the ControlCenter.Portal are managed through user roles assigned to individuals from the Enterprise Portal.
- Every organization will be assigned one admin user who will be responsible for providing access to other users for the company.

Roles are assigned to users in the Enterprise Portal and include the following options:

Role Name	Permissions
Deployment Manager	Ability to build deployment packages, map to sites, monitor deployments, configure tags, view location assignments, and manage all licenses.
Deployment Viewer	Ability to view licenses, monitor deployments, and view location assignments. View-only access to deployment packages.
License Manager	Access to reset and releases licenses, as needed.
License Viewer	View access to licenses only.

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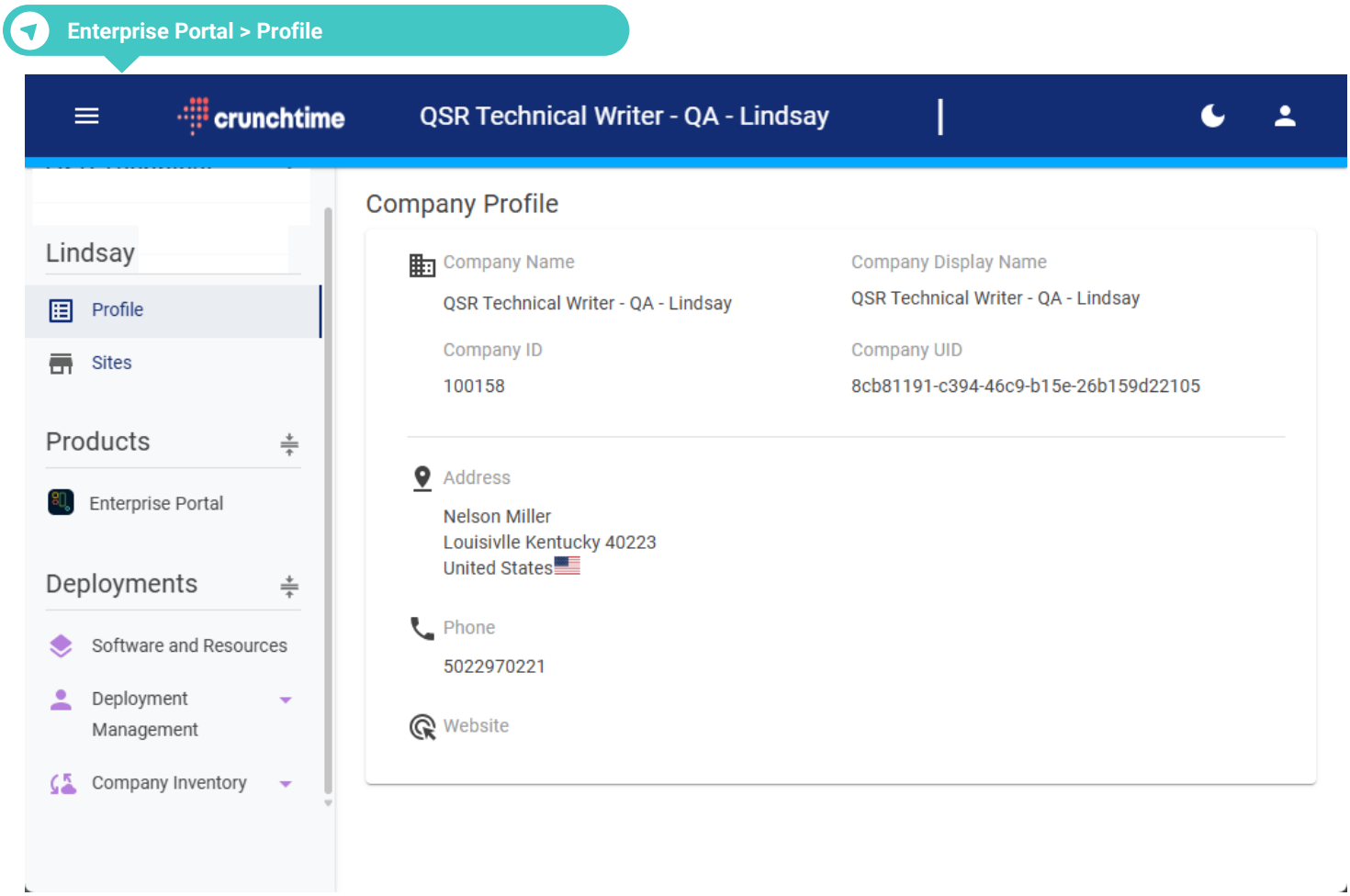
Landing Page Review

Profile

The landing page inside the ControlCenter.Portal is the Company Profile page. The navigation menu on the left side contains options specific to your user role.



Sites

Provides a viewable list of sites. Based on user permissions, options to add or modify region and division tags may also be available.

Products

Enterprise Portal

Provides one-click access to the Enterprise Portal where you can view product configurations and additional information.

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Deployments

Content in this section will vary depending on permissions assigned to your unique User ID.

Product Code Mapping

This section is exclusively available to Resellers for use with their customer, providing a read-only view into the mapping and configurations between Salesforce Subscription Codes and Product's licenses and feature flags.

Software and Resources

This section is the central repository for all files necessary for deployment.

Deployment Management

Deployment packages are created, accessed, and monitored from this page.

Build Deployment Package

This section allows users (specifically, **Deployment Managers**) to create and manage reusable deployment packages.

Important: If this is the first time a site is using the deployment portal, the Hub.Agent MUST BE INSTALLED MANUALLY FIRST. Every install after the Hub.Agent is in place will be available for deployment from the portal. Instructions for that process can be found here.

Map Deployment to Sites

This page allows the Deployment Manager to choose where a deployment package will be sent. This step is a critical part of the process, ensuring the right software and configurations are sent to the right physical locations.

Monitor Deployments

Once a deployment is launched, this page provides real-time visibility into its status.

Company Inventory

This page acts as a virtual inventory of all your products and their licenses currently active on in-store devices. It tracks devices running ControlCenter.Hub.Agent and other ControlCenter.Portal products. This is a read-only page for administrators.

In Store Products: This section tracks when the Hub.Agent checks in by site, solution version, and if the license is valid. It also maintains a record of upgrades, including the day and time each occurred.

Licenses: This section contains License Keys. You can also view the status of your license and activation details.

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Sites

Company Sites

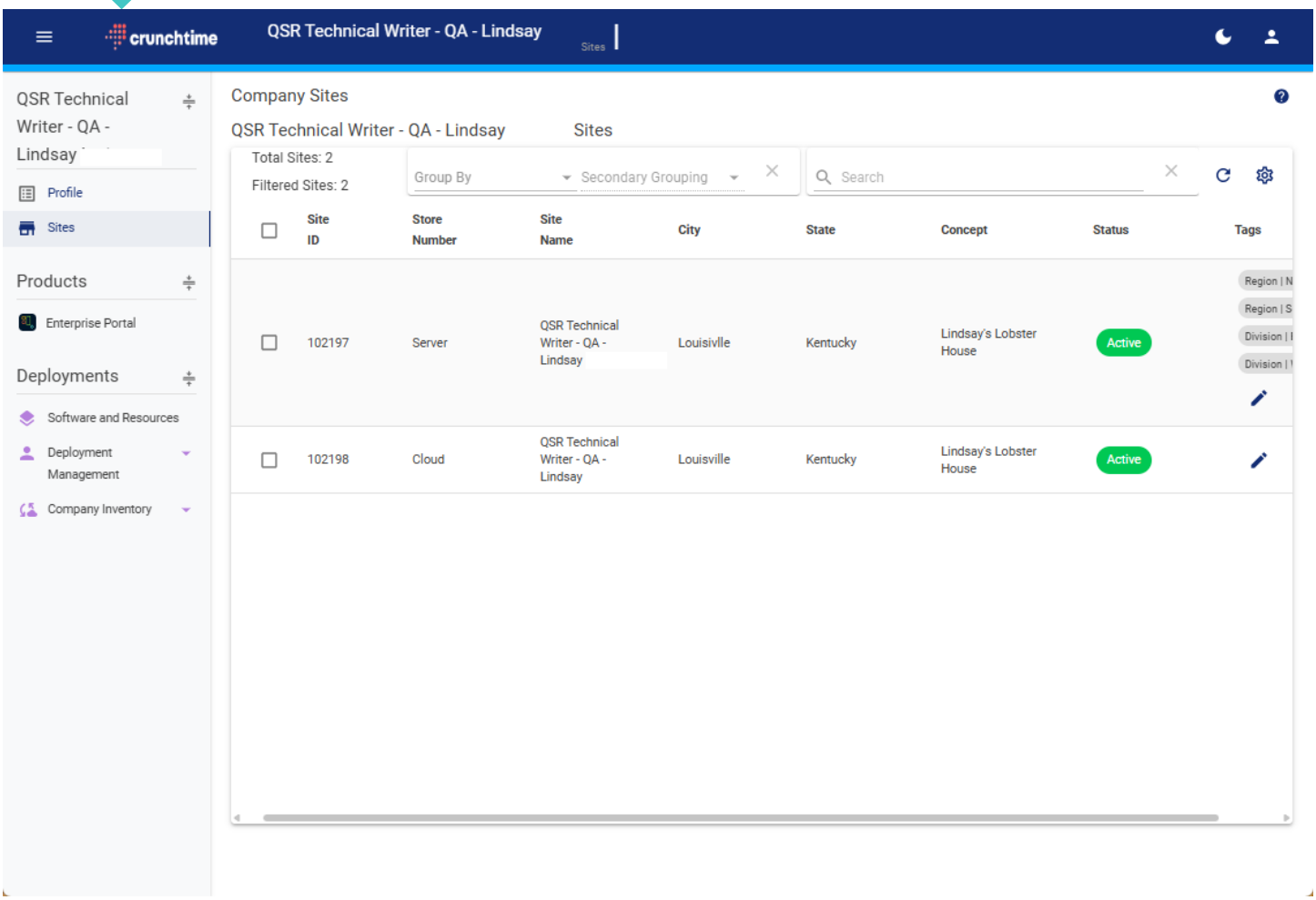
All users with access to the ControlCenter.Portal will see the full list of sites on the page. Sites can be sorted into smaller groups for easier access.

Any tag for Regions and/or Divisions that currently exists in Enterprise Portal will automatically be assigned to sites in ControlCenter.Portal. You may also create new tags that will enable easier deployments based on site level features, such as:

- Double Drive Thru
- In line
- Carryout only

Click the pencil icon to configure tags or add new ones.

Control Center Portal > Sites

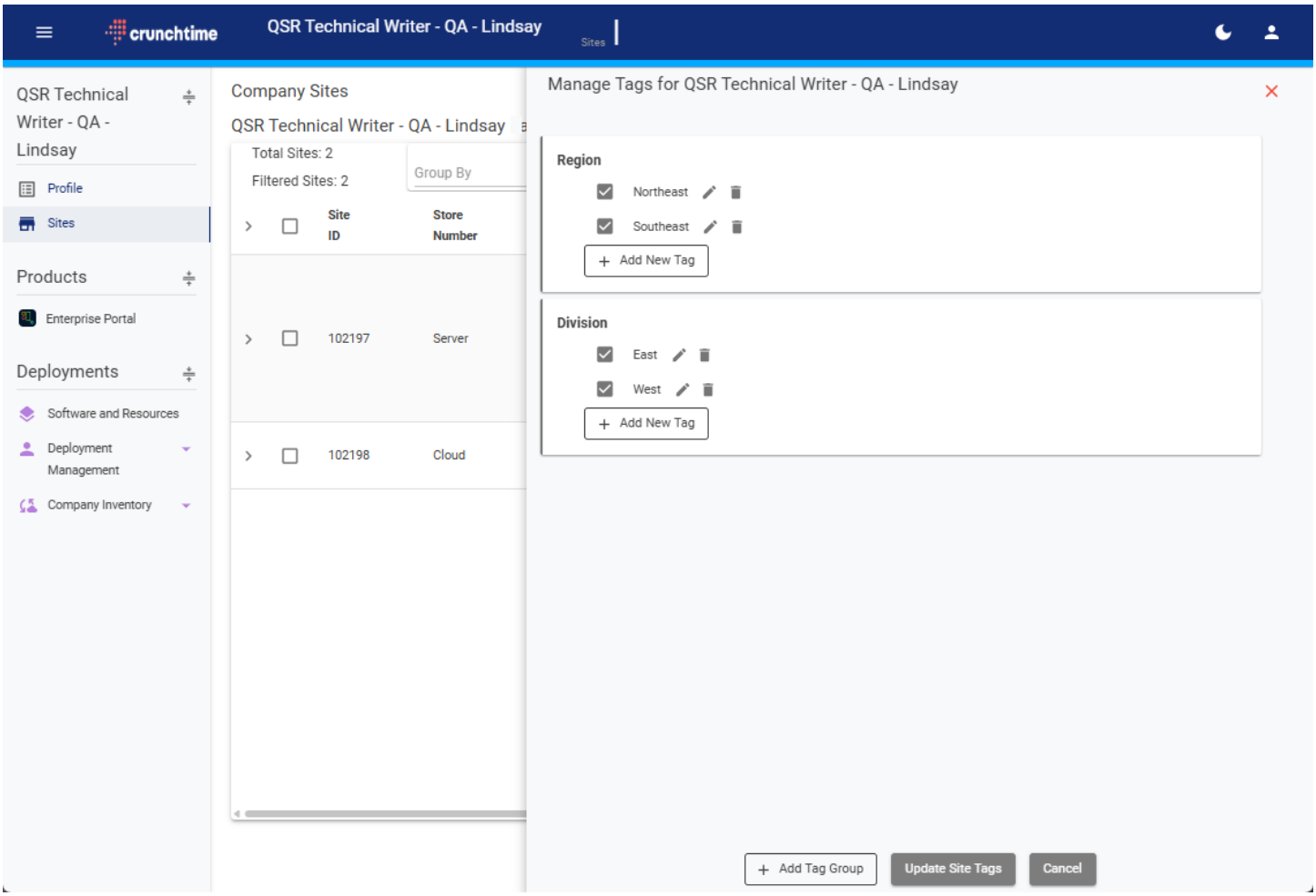


Tip: Tags may be added to a single location or to a list that was grouped together using the Group By filters at the top of the page.

Licensing and Deployment

Add new Tags

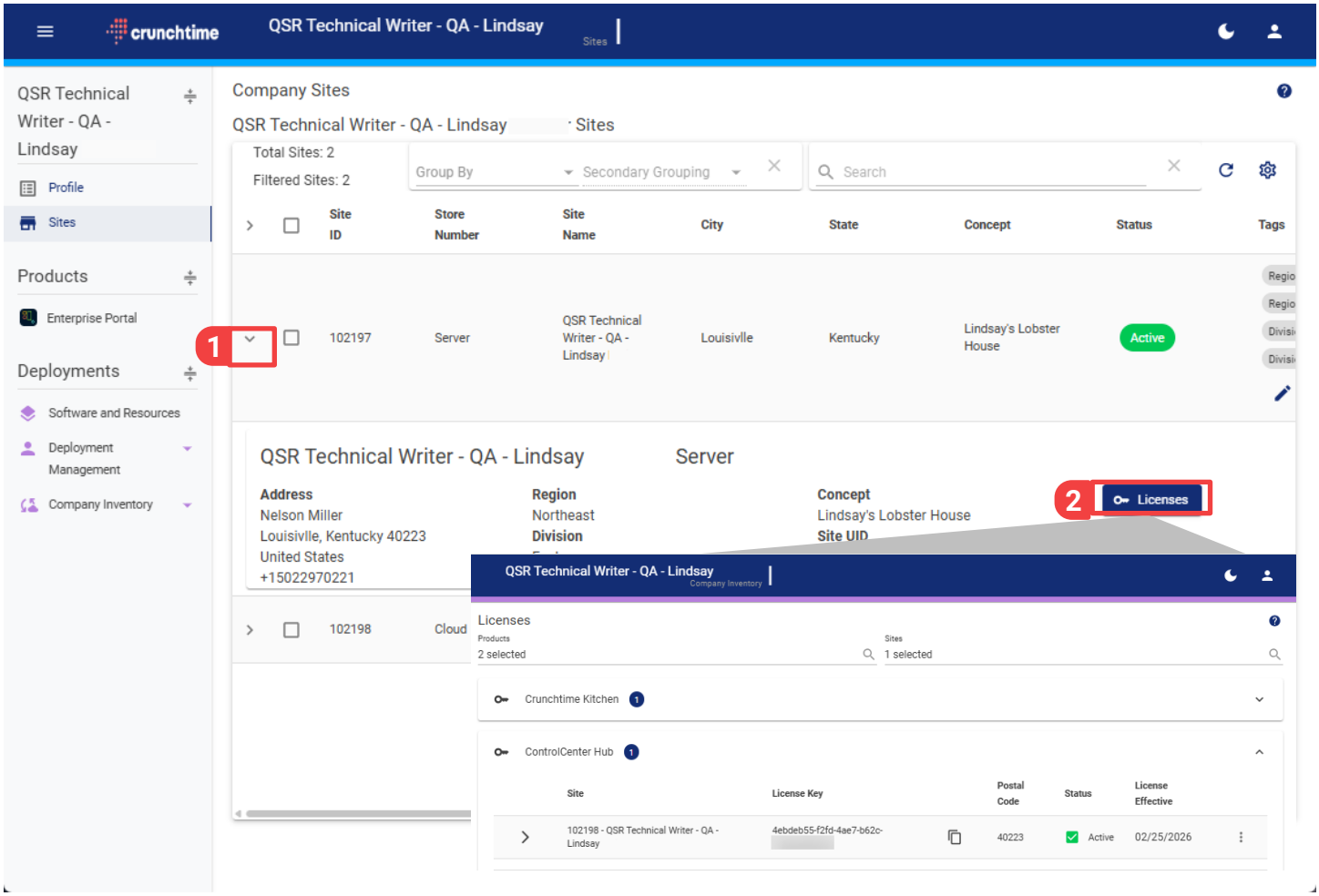
Select a single site or use Group By filters to display a group-specific location that tags can be added to for use.



Licensing and Deployment

View Licenses

The ability to access license codes is provided under each site in the list. Click the caret next to the site name to expand the drop-down menu, which displays license information for the location, including the code required for Hub.Agent to register the server.



1. Click the caret to open the detailed site information.
2. Click the *Licenses* button. Each solution available at the site is listed, along with its version number and effective date.